

### **SYLLABUS**

Date / Revision August 1, 2019/July 15, 2021/SaP **Faculty Business and Social Sciences** 

Study Program MGT/IBA/HTM

## **SUBJECT: Organizational Behavior & Development**

#### **Basic Information** 1

1.01	Subject Name	Organizational Behavior & Development	
1.02	Semester	3	
1.03	Level	2	
1.04	SKS	3	
1.05	Mandatory / Curriculum	F-08	
1.06	Subject Code	ORBD	
1.07	Subject Code	BSS-F-ORBD-2000	
1.08	Year	2017 (7)	
1.09	Quality Control	Final Test, OFSE, Quiz, Paper, Presentation, Project, Group Work	
1.10	Limitations	Min 12 and Max 32 students in one class	
1.11	Combined with	MGT, IBA, HTM	
1.12	Pre-requisite(s)	Business Management 1, Business Management 2, Management Theory & Sociology	
1.13	Responsible Individual(s)	Dr. Samuel Prasetya, Dr (cand) Irma M Nawangwulan, MBA, CPM (Asia), Aditya N Putra, MPar, Timotius A Rachmat, MM (Hos)	
1.14	Revision	July 15, 2021	

### 2 **Description of Subject**

This course discusses the behavior of individuals and groups in the organization. The scope of this course is the behavior of the structure and processes of the organization. Levels of analysis include the level of individual, group and organizational. Topics behavior can be divided into individual behavior and group behavior and interpersonal influence. Individual behavior is divided into two parts: the behavior of individuals and their differences, as well as motivation. Group behavior and interpersonal influence are divided into four main







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sections topics such as group behavior, intergroup behavior, power and politics, as well as leadership. Topics organizational structure essentially discusses organizational structure, as well as design work and organization. Topics include the process two things: the process of communication and decision-making process. The subject of this process will be completed with the organization's culture.

#### 3 **Objectives**

- Behavior within organization
- Stress levels within organization
- Communication within members of the organization
- Political situation within organization
- Attitude in leadership
- Organization culture within organization

#### 4 Competency

After having the course, students are expected to:

- After following this course, students are expected to understand organizational behavior comprehensively
- Students are expected to understand and be able to analyze behavior within organization
- Students are able how to motivate and manage stress levels within organization
- students are able to take the right decision and was able to establish good communication within members of the organization
- Student is able to analyze the political situation within organization
- Student represent good attitude in leadership
- Student able to create and analyze organization culture within organization

#### 5 **Learning Approach / Methodology**

- Lectures/Class contact (time-tabled) supplemented with interactive questions and
- Discuss and describe the solution of the problem in the company;
- Tutorial/Laboratory/Practice Classes: preview of materials, revision and/or reports
- Student Study Effort: homework/assignment; preparation for test/quizzes/ examination.

### **Evaluation**











5.1	Absence maximum	25%
5.2	Participation in Discussion	5 Points
5.3	Homework/Classwork	5 Points
5.4	Presentation/Simulation	10 Points
5.5	Quizzes	20 Points
5.6	Final Examination	60 Points
	Total	100 Points

#### 7 **Text Book and Reference**

### **Main Text Book:**

"Organizational Behavior Managing People and Organizations, 11th Edition -- 2014", Authors: Ricky W. Griffin & Gregory Moorhead, Publisher: South-Western, Cengage Learning

# **Supplement Textbooks:**

"Organizational Behavior, 15th Edition -- 2013", Authors: Stephen P. Robbins & Timothy A. Judge, Publisher: Pearson

#### 8 **Content / Topics of Lecture**

Week	Content/Topics of Lecturing	Text Book Chapter	Remark
1	An Overview of Organizational Behavior: What is Organizational Behavior? Organizational Behavior and the Management Process, Organizational Behavior and the Manager's Job, Contemporary Organizational Behavior, Contextual Perspectives on Organizational Behavior, Managing for Effectiveness.  The Changing Environment of Organizations: Globalization and Business, Diversity and Business, Technology and Business, Ethics and Corporate Governance, New Employment Relationships.	Ch. 1 Ch. 2	Group assignment: Form group for group paper and presentation
3	Foundations of Individual Behavior: People in Organizations, Personality and Organizations, Attitudes in Organizations, Perception in Organizations, Types of Workplace Behavior.  Motivation in Organizations: The Nature of Motivation, Need-Based Perspectives on Motivation, Process-Based Perspectives on Motivation, Learning-Based Perspectives on Motivation.	Ch. 3 Ch. 4	Group discussion Group discussion
4	Motivating Employee Performance Through Work:		Group









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Week	Content/Topics of Lecturing	Book	Remark
	Mativatica and Fundavia Barfarana Mari	Chapter	
	Motivation and Employee Performance, Work	Ch. 5	presentation
	Design in Organizations, Employee Involvement and	Ch. 6	0 : 4
	Motivation, Flexible Work Arrangements.		Quiz 1
	Motivating Employee Performance Through		
	Rewards:		
	Goal Setting and Motivation, Performance		
	Management in Organizations, Individual Rewards in		
	Organizations, Managing Reward Systems.		
	Managing Stress and the Work-Life Balance:		
_	The Nature of Stress, Individual Differences and		Group
5	Stress, Common Causes of Stress, Consequences of	Ch. 7	discussion
	Stress, Managing Stress in the Workplace, Work-Life		
	Linkages.		
	Decision Making and Problem Solving:		
_	The Nature of Decision Making, The Rational Approach		Group
6	to Decision Making, The Behavioral Approach to	Ch. 8	discussion
	Decision Making, Creativity, Problem Solving, and		
	Decision Making.	All	
7	Evaluations on previous chapters and quiz	Chapter	Quiz 2
8	Semester Break		
	Foundations of Interpersonal and Group Behavior:		
	The Interpersonal Nature of Organizations, The Nature		Group
9	The Interpersonal Nature of Organizations, The Nature of Groups, Types of Groups, Stages of Group	Ch. 9	Group
9	The Interpersonal Nature of Organizations, The Nature of Groups, Types of Groups, Stages of Group Development, Group Performance Factors, Intergroup	Ch. 9	Group discussion
9	The Interpersonal Nature of Organizations, The Nature of Groups, Types of Groups, Stages of Group Development, Group Performance Factors, Intergroup Dynamics, Group Decision Making in Organizations.	Ch. 9	•
9	The Interpersonal Nature of Organizations, The Nature of Groups, Types of Groups, Stages of Group Development, Group Performance Factors, Intergroup Dynamics, Group Decision Making in Organizations.  Using Teams in Organizations:	Ch. 9	•
	The Interpersonal Nature of Organizations, The Nature of Groups, Types of Groups, Stages of Group Development, Group Performance Factors, Intergroup Dynamics, Group Decision Making in Organizations.  Using Teams in Organizations:  Differentiating Teams from Groups, Benefits and Costs		discussion
9	The Interpersonal Nature of Organizations, The Nature of Groups, Types of Groups, Stages of Group Development, Group Performance Factors, Intergroup Dynamics, Group Decision Making in Organizations.  Using Teams in Organizations:  Differentiating Teams from Groups, Benefits and Costs of Teams in Organizations, Types of Teams,	Ch. 9 Ch. 10	discussion Group
	The Interpersonal Nature of Organizations, The Nature of Groups, Types of Groups, Stages of Group Development, Group Performance Factors, Intergroup Dynamics, Group Decision Making in Organizations.  Using Teams in Organizations:  Differentiating Teams from Groups, Benefits and Costs of Teams in Organizations, Types of Teams, Implementing Teams in Organizations, Promoting		discussion
	The Interpersonal Nature of Organizations, The Nature of Groups, Types of Groups, Stages of Group Development, Group Performance Factors, Intergroup Dynamics, Group Decision Making in Organizations.  Using Teams in Organizations:  Differentiating Teams from Groups, Benefits and Costs of Teams in Organizations, Types of Teams, Implementing Teams in Organizations, Promoting Team Success.		discussion Group
	The Interpersonal Nature of Organizations, The Nature of Groups, Types of Groups, Stages of Group Development, Group Performance Factors, Intergroup Dynamics, Group Decision Making in Organizations.  Using Teams in Organizations:  Differentiating Teams from Groups, Benefits and Costs of Teams in Organizations, Types of Teams, Implementing Teams in Organizations, Promoting Team Success.  Communication in Organizations:		discussion Group
	The Interpersonal Nature of Organizations, The Nature of Groups, Types of Groups, Stages of Group Development, Group Performance Factors, Intergroup Dynamics, Group Decision Making in Organizations.  Using Teams in Organizations: Differentiating Teams from Groups, Benefits and Costs of Teams in Organizations, Types of Teams, Implementing Teams in Organizations, Promoting Team Success.  Communication in Organizations: The Nature of Communication in Organizations,		discussion  Group discussion
	The Interpersonal Nature of Organizations, The Nature of Groups, Types of Groups, Stages of Group Development, Group Performance Factors, Intergroup Dynamics, Group Decision Making in Organizations.  Using Teams in Organizations: Differentiating Teams from Groups, Benefits and Costs of Teams in Organizations, Types of Teams, Implementing Teams in Organizations, Promoting Team Success.  Communication in Organizations: The Nature of Communication in Organizations, Methods of Communication, The Communication		Group discussion Group
10	The Interpersonal Nature of Organizations, The Nature of Groups, Types of Groups, Stages of Group Development, Group Performance Factors, Intergroup Dynamics, Group Decision Making in Organizations.  Using Teams in Organizations: Differentiating Teams from Groups, Benefits and Costs of Teams in Organizations, Types of Teams, Implementing Teams in Organizations, Promoting Team Success.  Communication in Organizations: The Nature of Communication in Organizations, Methods of Communication, The Communication Process, Digital Information Processing and	Ch. 10	discussion  Group discussion
10	The Interpersonal Nature of Organizations, The Nature of Groups, Types of Groups, Stages of Group Development, Group Performance Factors, Intergroup Dynamics, Group Decision Making in Organizations.  Using Teams in Organizations: Differentiating Teams from Groups, Benefits and Costs of Teams in Organizations, Types of Teams, Implementing Teams in Organizations, Promoting Team Success.  Communication in Organizations: The Nature of Communication in Organizations, Methods of Communication, The Communication Process, Digital Information Processing and Telecommunications, Communication Networks,	Ch. 10	Group discussion Group
10	The Interpersonal Nature of Organizations, The Nature of Groups, Types of Groups, Stages of Group Development, Group Performance Factors, Intergroup Dynamics, Group Decision Making in Organizations.  Using Teams in Organizations: Differentiating Teams from Groups, Benefits and Costs of Teams in Organizations, Types of Teams, Implementing Teams in Organizations, Promoting Team Success.  Communication in Organizations: The Nature of Communication in Organizations, Methods of Communication, The Communication Process, Digital Information Processing and Telecommunications, Communication Networks, Managing Communication.	Ch. 10	Group discussion Group
10	The Interpersonal Nature of Organizations, The Nature of Groups, Types of Groups, Stages of Group Development, Group Performance Factors, Intergroup Dynamics, Group Decision Making in Organizations.  Using Teams in Organizations: Differentiating Teams from Groups, Benefits and Costs of Teams in Organizations, Types of Teams, Implementing Teams in Organizations, Promoting Team Success.  Communication in Organizations: The Nature of Communication in Organizations, Methods of Communication, The Communication Process, Digital Information Processing and Telecommunications, Communication Networks, Managing Communication.  Traditional Models for Understanding Leadership:	Ch. 10	Group discussion Group
10	The Interpersonal Nature of Organizations, The Nature of Groups, Types of Groups, Stages of Group Development, Group Performance Factors, Intergroup Dynamics, Group Decision Making in Organizations.  Using Teams in Organizations: Differentiating Teams from Groups, Benefits and Costs of Teams in Organizations, Types of Teams, Implementing Teams in Organizations, Promoting Team Success.  Communication in Organizations: The Nature of Communication in Organizations, Methods of Communication, The Communication Process, Digital Information Processing and Telecommunications, Communication Networks, Managing Communication.  Traditional Models for Understanding Leadership: The Nature of Leadership, Early Approaches to	Ch. 10	Group discussion Group discussion
10	The Interpersonal Nature of Organizations, The Nature of Groups, Types of Groups, Stages of Group Development, Group Performance Factors, Intergroup Dynamics, Group Decision Making in Organizations.  Using Teams in Organizations: Differentiating Teams from Groups, Benefits and Costs of Teams in Organizations, Types of Teams, Implementing Teams in Organizations, Promoting Team Success.  Communication in Organizations: The Nature of Communication in Organizations, Methods of Communication, The Communication Process, Digital Information Processing and Telecommunications, Communication Networks, Managing Communication.  Traditional Models for Understanding Leadership: The Nature of Leadership, Early Approaches to Leadership, The Emergence of Situational Leadership	Ch. 10	Group discussion  Group discussion
10	The Interpersonal Nature of Organizations, The Nature of Groups, Types of Groups, Stages of Group Development, Group Performance Factors, Intergroup Dynamics, Group Decision Making in Organizations.  Using Teams in Organizations: Differentiating Teams from Groups, Benefits and Costs of Teams in Organizations, Types of Teams, Implementing Teams in Organizations, Promoting Team Success.  Communication in Organizations: The Nature of Communication in Organizations, Methods of Communication, The Communication Process, Digital Information Processing and Telecommunications, Communication Networks, Managing Communication.  Traditional Models for Understanding Leadership: The Nature of Leadership, Early Approaches to	Ch. 10 Ch. 11	Group discussion  Group discussion







Week	Content/Topics of Lecturing	Text Book Chapter	Remark		
	to Leadership.				
	Contemporary Views of Leadership in Organizations: Contemporary Situational Theories, Leadership Through the Eyes of Followers, Alternatives to Leadership, The Changing Nature of Leadership, Emerging Issues in Leadership.				
13	Power, Politics, and Organizational Justice: Influence in Organizations, Power in Organizations, Politics and Political Behavior, Organizational Justice.  Conflict and Negotiation in Organizations: The Nature of Conflict in Organizations, Common Forms and Causes of Conflict, Reactions to Conflict, Managing Conflict, Negotiation in Organizations.	Ch. 14 Ch. 15	Group presentation		
14	Organization Culture: The Nature of Organization Culture, Creating the Organization Culture, Approaches to Describing Organization Culture, Emerging Issues in Organization Culture, Managing Organization Culture.	Ch. 19	Group discussion		
15	Evaluations on previous chapters and quiz	All Chapter	Quiz 4		
16	Silent Break				
17/18	Final Examination				





