# **Proceedings of Business And Information**

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## Organizers' Message

Welcome to the 2011 International Conference on Business and Information (The BAI 2011 Conference). The aim of the BAI 2011 Conference is to serve as a forum for scholars of the business and information disciplines. The BAI 2011 Conference has been established on a global basis. We have received more than 679 submissions from 49 countries including Australia, Austria, Bahrain, Canada, Chile, China, Cyprus, Denmark, Eritrea, Finland, France, Germany, Greece, Hong Kong, Hungary, India, Indonesia, Iran, Italy, Japan, Jordan, Korea, Macau, Malaysia, Mauritius, Mexico, New Zealand, Norway, Oman, Pakistan, Philippines, Poland, Portugal, Qatar, Romania, Saudi Arabia, Singapore, Slovenia, South Africa, Spain, Sri Lanka, Sweden, Taiwan, Thailand, Turkey, United Arab Emirates, United Kingdom, United States, Vietnam. Each submission was peer-reviewed by at least two anonymous reviewers and a total of 428 papers are accepted for presentation in the conference. Researchers of all five continentals of the world, Asia, Europe, America, Australia and Africa, attend the meeting. Accepted papers are scheduled for presentation in 52 parallel sessions and also one poster session. We would like to express our sincere appreciation to all the reviewers, chairs and members of that made this Conference possible.

Besides the BAI2011 Conference, we are also holding the 2011 International Symposium on Finance and Accounting (ISFA 2011). 36 papers are scheduled for presentation in 5 parallel sessions.

The opening ceremony provides the opportunity to honor the best papers and to recognize the contributions of the many people who made this meeting possible. 12 papers receive this year's best paper award in recognition of their scholarly contribution. Also, 14 members of various committees receive BAI2011 contribution award in recognition for outstanding contribution to organizing BAI2011 Conference.

A conference of this size requires the integrated effort of hundreds of volunteers. We would like to take this opportunity to thank Dr. Chih-Chien Wang, Dr. Mu-Fen Chao, Dr. Li-Fang Sun, Dr. Chien-Kuo Li, Dr. Fengyi Lin, Ms. Yi-Lei Chang, and Ms. Pei-Wun Luo who did an outstanding job in organizing this conference. I also like to thank the support from local host and program co-chair-Dr. Wachara Chantatub, Chulalongkorn University, without their help, we can not make this conference a success.

We hope you enjoy this conference and this city. We are delighted to announce that the BAI 2012 Conference will be held in Sapporo, Japan and you are invited to submit your papers. Sapporo did not have any damage due to the earthquake and is safe from radiation effects. We look forward to seeing you next year.

Wenchang Fang

Conference Chair National Taipei University

# **International Conference on**

# Business And Information (BAI 2011) Summary of Schedule

## July 04, 2011

18:00~19:00	Pre-Conference Registration	Foyer	7F
19:00~21:00	Optional Workshop Title: How to publish in top busine	Landmark 4 ss journals?	7F
July 05, 2011			
08:20~10:00	Sessions (A1~A5) Session (A6)	Landmark 1~5 Sukhumvit 1	7F 3F
10:00~10:20	Tea Break		
10:20~12:00	Sessions (B1~B5) Session (B6)	Landmark 1~5 Sukhumvit 1	7F 3F
12:00~13:20	Lunch Opening Ceremony Best Papers Award Presentation	Landmark Ballroom	7F
13:20~15:00	Sessions (C1~C5) Session (C6)	Landmark 1~5 Sukhumvit 1	7F 3F
15:00~15:20	Tea Break		
15:20~16:30	Sessions (D1~D5)	Landmark 1~5	7F
15:30~16:30	B&I Executive Committee Meeting	Sukhumvit 1	3F
16:30~16:50	Tea Break		
16:50~18:00	Sessions (E1~E5) Session (E6)	Landmark 1~5 Sukhumvit 1	7F 3F

# July 06, 2011

08:20~10:00	Sessions (F1~F5)	Landmark 1~5	7F
	Session (F6)	Sukhumvit 1	3F
10:00~10:20	Tea Break		
10:20~12:00	Sessions (G1~G5)	Landmark 1~5	7F
	Session (G6)	Sukhumvit 1	3F
12:00~13:20	Lunch	Landmark Ballroom	7F
13:20~15:00	Sessions (H1~H5)	Landmark 1~5	7F
	Session (H6)	Sukhumvit 1	3F
15:00~15:20	Tea Break		
15:20~16:30	Sessions (I1~I5)	Landmark 1~5	7F
	Session (I6)	Sukhumvit 1	3F
16:30~16:50	Tea Break		
16:50~18:00	B&I Review Meeting	Landmark 1	7F
	Sessions (J2~J5)	Landmark 2~5	7F

## **International Conference on**

# Business And Information (BAI 2011) Schedule

#### Monday, July 04, 2011

[Pre-Conference Registration]	18:00~19:00	Foyer	7F
[Optional Workshop]	19:00~21:00	Landmark 4	7F
Title: How to publish in top busin	ess journals?		
Tuesday, July 05, 2011			
[Registration]	08:00~18:00		7F
08:20~10:00 July 05, 2011			
[A1]	Session A1	Landmark 1	7F
Strategy			
[A2]	Session A2	Landmark 2	7F
Marketing			
[A3]	Session A3	Landmark 3	7F
Management Information System	S		
[A4]	Session A4	Landmark 4	7F
Other Articles			
[A5]	Session A5	Landmark 5	7F
ISFA 1			
[A6]	Session A6	Sukhumvit 1	3F
Special track on Taiwan Business	and Information Research		
10:00~10:20 July 05, 2011			
Tea Break			
10:20~12:00 July 05, 2011			
[B1]	Session B1	Landmark 1	7F
Accounting and Finance			
[B2]	Session B2	Landmark 2	7F

Technology and Innovation Management

[B3]	Session B3	Landmark 3	7F
Organization Behavior and Human Res	source Management		
[B4]	Session B4	Landmark 4	7F
Other Articles			
[B5]	Session B5	Landmark 5	7F
Operation Management and Industrial	Engineering		
[B6]	Session B6	Sukhumvit 1	3F
Marketing			
12:00~13:20 July 05, 2011			
Lunch, Opening Ceremony, Best Paper	s Award Presentation	Landmark Ballroom	7F
, , , , , , , , , , , , , , , , , , ,			
13:20~15:00 July 05, 2011			
[C1]	Session C1	Landmark 1	7F
Strategy			
[C2]	Session C2	Landmark 2	7F
Marketing			
[C3]	Session C3	Landmark 3	7F
Management Information Systems			
[C4]	Session C4	Landmark 4	7F
Organization Behavior and Human Res	source Management		
[C5]	Session C5	Landmark 5	7F
Other Articles			
[C6]	Session C6	Sukhumvit 1	3F
Other Articles			
15:00~15:20 July 05, 2011			
Tea Break			
15:20~16:30 July 05, 2011			
[D1]	Session D1	Landmark 1	7F
Accounting and Finance			
[D2]	Session D2	Landmark 2	7F
Technology and Innovation Manageme	ent		
[D3]	Session D3	Landmark 3	7F
Organization Behavior and Human Res	source Management		
[D4]	Session D4	Landmark 4	7F
Other Articles			

[D5] Management Information Systems	Session D5	Landmark 5	7F
<b>16:30~16:50 July 05, 2011</b> Tea Break			
16:50~18:00 July 05, 2011			
[E1]	Session E1	Landmark 1	7F
Other Articles			
[E2]	Session E2	Landmark 2	7F
Marketing			
[E3]	Session E3	Landmark 3	7F
Accounting and Finance			
[E4]	Session E4	Landmark 4	7F
Organization Behavior and Human Resource	e Management		
[E5]	Session E5	Landmark 5	7F
Technology and Innovation Management			
[E6]	Session E6	Sukhumvit 1	3F
ISFA 2			

Wednesday, July 06, 2011			
[Registration]	08:00~18:00		7F
08:20~10:00 July 06, 2011			
[F1]	Session F1	Landmark 1	7F
Accounting and Finance			
[F2]	Session F2	Landmark 2	7F
Marketing			
[F3]	Session F3	Landmark 3	7F
Organization Behavior and	Human Resource Management		
[F4]	Session F4	Landmark 4	7F
Other Articles			
[F5]	Session F5	Landmark 5	7F
Technology and Innovation	Management		
[F6]	Session F6	Sukhumvit 1	3F
ISFA 3			
10:00~10:20 July 06, 2011			
Tea Break			
10:20~12:00 July 06, 2011			
[G1]	Session G1	Landmark 1	7F
Strategy			
[G2]	Session G2	Landmark 2	7F
Technology and Innovation	Management		
[G3]	Session G3	Landmark 3	7F
Management Information S	ystems		
[G4]	Session G4	Landmark 4	7F
Operation Management and	I Industrial Engineering		
[G5]	Session G5	Landmark 5	7F
Accounting and Finance			
[G6]	Session G6	Sukhumvit 1	3F
Other Articles			

# 12:00~13:20 July 06, 2011

Lunch

Landmark Ballroom 7F

## 13:20~15:00 July 06, 2011

13.20°13.00 July 00, 2011			
[H1]	Session H1	Landmark 1	7F
Accounting and Finance			
[H2]	Session H2	Landmark 2	7F
Marketing			
[H3]	Session H3	Landmark 3	7F
Organization Behavior and Human Re	source Management		
[H4]	Session H4	Landmark 4	7F
Other Articles			
[H5]	Session H5	Landmark 5	7F
ISFA 4			
[H6]	Session H6	Sukhumvit 1	3F
Other Articles			
15:00~15:20 July 06, 2011			
Tea Break			
15:20~16:30 July 06, 2011			
[I1]	Session I1	Landmark 1	7F
Strategy			
[12]	Session I2	Landmark 2	7F
Technology and Innovation Manageme			
[I3]	Session I3	Landmark 3	7F
Marketing			
[I4]	Session I4	Landmark 4	7F
Other Articles			
FT # 1			
[I5]	Session I5	Landmark 5	7F
[15] Accounting and Finance	Session 15	Landmark 5	7F
	Session 15 Session 16	Landmark 5 Sukhumvit 1	7F 3F
Accounting and Finance			

# 16:30~16:50 July 06, 2011

Tea Break

# 16:50~18:00 July 06, 2011

[J2]	Session J2	Landmark 2	7F
Management Information Systems			
[J3]	Session J3	Landmark 3	7F
Other Articles			
[J4]	Session J4	Landmark 4	7F
Marketing			
[J5]	Session J5	Landmark 5	7F
Other Articles			

# **Business and Information 2011 Agenda**

Tuesday, July 05, 2011

Session [A1] Strategy	08:20 - 10:00	Landmark 1 (7F)
Session Chair: Miguel P Cunha	NOVA - School of Business and	Economics
Factors Affecting Business Mod	el for Hydrogen Energy	
Chin-Yuan Hsu	Feng Chia University	
Leelien Ken Huang	Feng Chia University	
The Study of Product Innovatio Future	n in Resource Poor Environments: A Short	Past, A Promising
Miguel P Cunha	NOVA - School of Business and Economics	
Armenio Rego	Universidade de Aveiro	
Exploring the Dharma of Strate	gic Value	
Hua-Jung Liu	National Central University	
Yih-Chearng Shiue	National Central University	
Entrepreneurial Learning in Th	ai Enclaves	
Karen Wang	University of Technology Sydney	
John Chelliah	University of Technology Sydney	
Chanida Kitvorametha	The University of New Castle	
	nics in Military Vehicle Transportation Saf	ety Management: A
Case in Taiwan	National Defense Iluinansita	
Jung-Hsiung Chen Pei-Leen Liu	National Defense University National Defense University	
Yann-Fang Chu	Chungyu Institute of Technology	
-		
Standards of Private Hospitals i	comotion Services Efficiency Based on the H in the Northeast of Thailand	realth Promotion
Wanpen Siwarom	North Eastern University	
Thanomsak Suwannoi	North Eastern University	
Borwornsilp Chaochuen	Khon Kaen University	
Value based Pricing of Informat	tion	
Pankaj Sood	University of Cambridge	
Rafik Loutfy	McMaster University	
Ajith Kumar Parlikad	University of Cambridge	

Session [A2]	08:20 - 10:00	Landmark 2 (7F)
Marketing		
Session Chair: Alvin M. Chan	University of Western Sydney	7
The Influence of Advertising A	ppeals, Advertising Spokespersons and	Advertising Attitudes on
<b>Purchase Intentions</b>		
Long-Yi Lin	Aletheia University	
The Effect of Retail Store Displ	ay Atmosphere on Consumer's Attention	on, Perceived Values, and
Purchase Intention - A Case of	Grid Shop in Taiwan	
Shu-Luan Kao	Hwa Hsia Institute of Technology	
An Analysis on the Customer P	erception on the Quality of Service and	l Effectiveness of Retail
Website as Marketing Tool in U	Jlaanbaatar, Mongolia	
Wong Siew Yoong	Raffles International Institute	
Kwok Chi Hing	Raffles University System	
Tuvshintugs Orgikhorloo	Raffles International Institute	
Motivations of Online Photo-Sl	haring Promotional Games	
Li-Shia Huang	Fu-Jen Catholic University	
Cheng-Hang Hsu	Fu-Jen Catholic University	
Psychological Factors of Using	Installment Payment on Small or Medi	ium Bills
Li-Shia Huang	Fu-Jen Catholic University	
Yu-Ju Huang	Fu-Jen Catholic University	
The Influence of Lifestyles and	Money Attitudes on Purchase Decision	s: The Moderating
Effects of Personal Values		
Long-Yi Lin	Aletheia University	
Hsing-Yu Shih	Aletheia University	
Measuring Ethnicity in a Multi	cultural Context	
Alvin M. Chan	University of Western Sydney	

08:20 - 10:00	Landmark 3 (7F)
ems	
North Dakota State University	<i>y</i>
tation of Green Supply Chain System for	or Business Process
Evertex Fabrinology Limited	
National Kaohsiung First University of	Science and Technology
National Kaohsiung First University of	Science and Technology
Chaoyang University of Technology	
National Kaohsiung First University of	Science and Technology
e Hospital Charging Process Automatic	on
Chaoyang University of Technology	
Chaoyang University of Technology	
Tunghai University	
Tunghai University	
Chaoyang University of Technology	
Adoption: The Case of SMEs	
Universiti Kebangsaan Malaysia	
a Knowledge Management System in H	Iealthcare
National Cheng Kung University Hospi	tal
Galaxy Software Services Corporation	
National Cheng Kung University Hospi	tal
National Cheng Kung University Hospi rtal	tal
	tal
rtal	tal
rtal Binus International University	
rtal Binus International University Monash University	System (OIS) / Office
rtal Binus International University Monash University advantages of Using Office Information	System (OIS) / Office
rtal Binus International University Monash University advantages of Using Office Information ong the Top 100 Corporations in Metro	System (OIS) / Office
rtal Binus International University Monash University advantages of Using Office Information ong the Top 100 Corporations in Metro De La Salle University - Manila	System (OIS) / Office
	ems North Dakota State University ation of Green Supply Chain System for Evertex Fabrinology Limited National Kaohsiung First University of National Kaohsiung First University of Chaoyang University of Technology National Kaohsiung First University of e Hospital Charging Process Automatio Chaoyang University of Technology Chaoyang University of Technology Tunghai University Tunghai University Chaoyang University of Technology Motor: The Case of SMEs Universiti Kebangsaan Malaysia a Knowledge Management System in F National Cheng Kung University Hospi

Session [A4] Other Articles	08:20 - 10:00	Landmark 4 (7F)
Session Chair: Hian Chye Koh	SIM University	
Data Mining Applications in He	athcare: A Study of ADHD	
Hian Chye Koh	SIM University	
Purchasing Factors of Energy-S	aving and Carbon-Reducing Produ	cts - Led Lighting Products
Chiung-Wen Hsu	Feng Chia University	
Ming-Siang Zeng	Feng Chia University	
Instant Messaging Adoption by	Customer Service Representatives of	of Taiwan Travel Agencies
Yueh Chun Shih	National Kaohsiung University of He	ospitality and Tourism
Risk Assessment and Post-Merg	er Integration: Issues and Research	Agenda
Pi Yun Chang	Chihlee Institute of Technology	
Forecasting Individual Choice &	<b>k</b> the Impact of Opinion Exchange:	A Business School
Perspective		
Sujit Mukherjee	Bhavan's Institute of Management S	cience
Indrajit Sinha	Bhavan's Institute of Management S	cience
Saroj Kumar Mukhopadhyay	Jadavpur University & Wbut	
Technical Efficiency of Organic	Vegetables Production	
Patcharin Supapunt	Maejo University	
Chanita Panmanee	Maejo University	
Nisachon Leerattanakorn	Maejo University	
The Application of Quality Function Development on Embroidery Cultural Industry in Taiwan		
Li-Yu Ni	Tainan University of Technology	
Pei-Chih Chen	Tainan University of Technology	
Yi-Chung Cheng	Tainan University of Technology	
Wei-Fong Lin	Tainan University of Technology	
The Economic Analysis of Crisis	s Events Impact on Tourism industr	y in Taiwan
Gu-Shin Tung	National Pingtung Institute of Comm	ierce
Po-Yen Chao	National Pingtung Institute of Comm	ierce

Session [A6]08:20 - 10:00Special track on Taiwan Business and Information ResearchSession Chair: Heng-Yih LiuYuan Ze University

#### **Developing Competence-Based Opportunities in Outsourcing Relationships**

Heng-Yih Liu	Yuan Ze University
Feng-Hsu Liu	Yuan Pei University
Mei-Chen Hsieh	Asia-Pacific Institute of Creativity

# A Study of the Influence of perceived Entrepreneurial Teamwork Quality, Entrepreneurial Orientation to Entrepreneurial Performance

Hui-Chen Chang	National Taipei University
Ting-Ying Chen	National Taipei University
Chen-Yi Peng	National Taipei University

#### Building Customer-Relating Capability - A Multiple Case Study of Taiwan Hotels

Chih-Lun Huang	China University of Technology
Ting-Ling Lin	National Taipei University
Charles Soon	National Taipei University
An-Tse Chen	National Taipei University

### The Effects of Outward FDI on Home Country Investment: The Roles of Location and Industry Characteristics

Wen Chung Hsu	National Chi Nan University
Wen Bin Chuang	National Chi Nan University
Hsin Mei Lin	National Chi Nan University
Yi Tien Shih	National Chi Nan University

#### The Effects of OFDI on Home Country Employment and Skill Upgrading

National Chi Nan University
National Taipei University
National Chi Nan University
National Chi Nan University

# Governing and Managing the Relationship Dynamics between Export Manufacturers and

#### **Their Foreign Customers**

Ting-Ling Lin	National Taipei University
Heng-Yih Liu	Yuan Ze University
Ching-I Chen	National Chi Nan University
Wai-Sum Siu	Hong Kong Baptist University

Sukhumvit 1 (3F)

Tuesday, July 05, 2011		
Session [B1]	10:20 – 12:00	Landmark 1 (7F)
Accounting and Finance Session Chair: Chao-Hui Yeh	I-Shou University	
	Index Options: Selling Out of the Money Pu	ts Strategies are
More Likely to Win Chao-Hui Yeh	I-Shou University	
	·	drot
•	ymmetric Volatility in the Korean Stock Mar	Kel
Yeonjeong Lee	Pusan National University	
Sang Hoon Kang	Pusan National University	
Hongbae Kim	Dongseo University	
Seong-Min Yoon	Pusan National University	
<b>Determinants of Hong Kong's</b>	Housing Prices: A Preliminary Study	
Arnold C S Cheng	Hong Kong Polytechnic University	
Michael K Fung	Hong Kong Polytechnic University	
Is Housing-Price Convergence	Absolute or Conditional? Evidence from Ma	ajor China Cities
Michael K Fung	Hong Kong Polytechnic University	
Arnold C S Cheng	Hong Kong Polytechnic University	
Estimation of Hurst Parameter	r for Conventional and Islamic Indices	
Hardayanna Abd Rahman	Universiti Sultan Zainal Abidin	
Masnita Misiran	Universiti Utara Malaysia	
Exactional Annatain Ilblanhaal		auromont Errors
and Application to Interest Rat	x Models: ML Estimation with Dynamic Mea	asurement Errors
	-	
Masnita Misiran	Universiti Utara Malaysia	
Zudi Lu	The University of Adelaide	
Changzi Wu	Chongqing Normal University	
K. L. Teo	Curtin University of Technology	
Malaysia's Palm Oil Exports: I	Does Exchange Rate Overvaluation and Und	lervaluation Matter?
Noor Zahirah Mohd Sidek	Universiti Teknologi Mara	
Portfolio Choice over the Life-	Cycle of Investors When Asset Returns are I	Predictable
Alois Geyer	WU / VGSF	
Michael Hanke	University of Liechtenstein	
Alex Weissensteiner	University of Bolzano	
Does Debt Overhang Problem		
Chyi-Lun Chiou	Fu Jen Catholic University	

Session [B2]	10:20 – 12:00	Landmark 2 (7F)
Technology and Innovation N	Ianagement	
Session Chair: Wong Siew Yo	ong Raffles International Instit	ute
An Empirical Investigation o Banking in Ulaanbaatar, Moi	n the Effectiveness and Development of agolia	of E-Servqual on Online
Wong Siew Yoong	Raffles International Institute	
Kwok Chi Hing	Raffles University System	
Badamkhand Oyunbat	Raffles International Institute	
Evaluating Emerging Busine	ss Sectors with Patent Analysis	
Saku Matti Karvonen	Lappeenranta University of Technolo	ogy
Tuomo Sakari Kässi	Lappeenranta University of Technolo	ogy
Using a NFC-Enabled Mobile	e Phone to Conduct a Mobile Commer	ce
Chih-Chin Yang	Kainan University	
Tsung-Yen Li	Kainan University	
Identifying the Adoption Factors of Photovoltaic Systems from Individual and Organizational Users		
Chiung Wen Hsu	Feng Chia University	
Sheng Hsiang Lin	Feng Chia University	
A Mobile-Based Novice Accid	lent Detection and Tracking System fo	r Bicycle
Chuen-Min Huang	National Yunlin University of Science	ce and Technology
Yen-Jia Chang	National Yunlin University of Science	ce and Technology
Upgrading to New IT Platfor	m - Business Initiative and Key Succes	ss Factors
Naseem Jahan Rahman	UUNZ Business Institution	
<b>Business Intelligence applied</b>	to Diagnosis Related Groups	
Manuel Pedro Barrento	New University of Lisbon	
Miguel de Castro Neto	New University of Lisbon	
Maria Rosário Martins	New University of Lisbon	
Sara S. Dias	New University of Lisbon	
Predicting the Number of Sol	tware Faults When Test Phase Transit	tions Occur in Software
Development		
Chu-Ti Lin	National Chiayi University	
Cheng-Ding Chen	National Chiayi University	
Pei-Shan Wang	National Chiayi University	
Kai-Wei Tang	National Chiayi University	

Session [B3]	10:20 - 12:00	Landmark 3 (7F)
Organization Behavior and Huma	n Resource Management	
Session Chair: Jameel Qazi	King Fahd University of	f Petroleum and Minerals
Hope and Positive Affect Mediatir	g the Relationship between Au	thentic Leadership and

Creativity		
Arménio Rego	Universidade de Aveiro	
Filipa Sousa	Instituto Politécnico de Leiria	
Carla Marques	Universidade de Trás-os-Montes e Alto Douro	
Miguel Pina Cunha	Universidade Nova de Lisboa	
The Gap Analysis of Graduate	Work Skills in Malaysia	
Arawati Agus	Universiti Kebangsaan Malaysia	
Abd Hair Awang	Universiti Kebangsaan Malaysia	
Ishak Yussof	Universiti Kebangsaan Malaysia	
Zafir Khan Mohamed Makhbul	Universiti Kebangsaan Malaysia	
Dimensions of Culture: Understanding Thai Working and Management Styles		
Nuttawuth Muenjohn	RMIT University	
- · · · · · · · · · · · · · · · · · · ·		
An Investigation of the Effects	of P-E Fits on Stressors-Strain and Strain-Individual-Level	
<b>Outcomes Relations</b>		
Wei-Tao Tai	Chihlee Institute of Technology	
Ying-Tsui Huang	Chihlee Institute of Technology	
Globalizing Talent Managemen	t in the Bureaucracy - A Review on the Individual Performance	
Management Practice in the Ph	nilippine Setting	
Peithe Ma Salva	Far Eastern University	
Heh Jason Huang	National Sun Yat-sen University	
The Relationship among Humor Styles, Group Conflicts and Innovative Behavior under		
Different Levels of Acquaintant		
Yaonan Lin	Fu Jen Catholic University	
Shuyu Lin	Fu Jen Catholic University	

# Self Directed Expatriates in Saudi Arabia: An Analysis of Historic, Social, Economic and Cultural Contexts

Jameel Qazi	King Fahd University of Petroleum and Minerals
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Session [B4]	10:20 - 12:00	Landmark 4 (7F)
Other Articles		
Session Chair: Fredy Robert	to Valenzuela University of New Engla	nd
The Significance of Environ	mental Management Education in Kenya	: Focus on Ecotourism
Roselyne N Okech	Memorial University of Newfoundland	1
A Novel Forecasting Model	Based on Similarity Measure for Fuzzy Ti	ime Series
Yi Chung Cheng	Tainan University of Technology	
Sheng Tun Li	National Cheng Kung University	
Hung Yi Li	National Cheng Kung University	
Pei Chih Chen	Tainan University of Technology	
Misrepresentation in Busine	ss Transactions	
Susan Leung	Hong Kong Polytechnic University	
Establishing an Evaluation I	Model of Preference Selection with Fuzzy	GMCDM - An Example
of the University Marketing		
Wei-Fong Lin	Tainan University of Technology	
Pei-Chih Chen	Tainan University of Technology	
Yi-Chung Cheng	Tainan University of Technology	
Li-Yu Ni	Tainan University of Technology	
Assessing Supply and Risk A	Analysis on Seafood Products: Evidence for	or Thailand's Exports
Lihsien Chien	National Chung Hsing University	
Chalermpon Jatuporn	National Chung Hsing University	
	acy Affect Member's Intention to Particip	pate in Professional
	nowledge Sharing Behavior?	
Chih-Jou Chen	National Penghu University of Science	e and Technology
Online Learning and Teachi Students	ng: The Perceptions of Off-Campus Posta	graduate Management
Fredy Roberto Valenzuela	University of New England	
Josie Fisher	University of New England	
<b>Problem of Optimal Deliver</b> Dariusz Milewski	y Sizes in a Logistics System of a Manufa University of Szczecin	cturing Enterprise

Session [B5]	10:20 - 12:00	Landmark 5 (7F
Operation Management and In	ndustrial Engineering	
Session Chair: Ushio Sumita	University of Tsukuba	
Supply Chain Strategic Struct	ıre in the Taiwan Textile Industry	
Ming-Kuen Chen	National Taipei University of Technology	
Yen-Ling Lin	National Taipei University of Technology	
Chun-Pin Fang	National Taipei University of Technology	
Analysis of Collateralized Deb	t Obligation Scheme Applied to Newsboy Pr	oblem
Rina Isogai	University of Tsukuba	
Satoshi Ohashi	University of Tsukuba	
Ushio Sumita	University of Tsukuba	
Performance Evaluation Mode	el for Reverse Logistics - the Case of Recycle	ed Computers
Rong-Hwa Huang	Fu Jen Catholic University	
Chia-Chen Lin	Fu Jen Catholic University	
Yu-Ju Cheng	Fu Jen Catholic University	
Hsiang-Yuan Cheng	Fu Jen Catholic University	
Chia-Yu Lee	Fu Jen Catholic University	
Yu-Ju Huang	Fu Jen Catholic University	
Meng-Ting Tsai	Fu Jen Catholic University	
Merging Multi-Company Tran	-	
Sebastián Lozano	University of Seville	
Belarmino Adenso-Díaz	Uniersidad de Oviedo	
Plácido Moreno	University of Seville	
Effective Governance Structur	e for Green Supply Chain Collaboration: A	Case Study
Rujen Lynn Lin	Lunghwa University	
Chenlung Yang	Chunghua University	
Chwen Sheu	Kansas State University	
-	onfiguration Within Turbulent Environmen	nts Using Simple
Vector-Based Modeling Appro		
Corinna Engelhardt-Nowitzki	Upper Austria University of Applied Scienc	
Markus Gerschberger	Upper Austria University of Applied Scienc	
Franz Staberhofer	Upper Austria University of Applied Scienc	es
	rgy Management Systems Standard EN 160	
Zhu Song	Chongqing University of Science and Techr	nology
Davorin Kralj	Institut for Creative Management	
A Modified Genetic Algorithm	for the Resource-Constrained Project Sche	duling Problem
Rong-Ho Lin	National Taipei University of Technology	
Fang-Chi Tien	National Taipei University of Technology	
Chia-Wei Liu	National Taipei University of Technology	

Session [B6]	10:20 - 12:00	Sukhumvit 1 (3F)	
Marketing			
Session Chair: Justin Beneke	University of Cape Town		
The Effect of Convenience, Tru	st, and Time-Consciousness on Custo	mers' Cross-Buying	
Intentions			
Shih-Ping Jeng	National Taiwan Ocean University		
Wei-Di Su	National Taiwan Ocean University		
Market Entry Order is not Mat	tter for Business Success		
Hyun Jung Lee	Ewha Womans University		
Jae Hyeon Pae	Ewha Womans University		
Characteristics and Motives of Social Network Sites Users' Electronic Word-of-Mouth			
Behaviors on the Internet			
Tai Ning Yang	Chinese Culture University		
Yu Hsiang Lin	Tungnan University		
Cheng Hsi Fang	Ching-Yun University		
Liang Yu Lai	Asia University		
The Impact of MIT - Smile Lab	oel on Perceived Quality, Perceived Ri	sk and Purchase Intention	
Pi-Chuan Sun	Tatung University		
Wei-Miao Hsu	Tatung University		
Kuan-Cheng Wu	Tatung University		
Wan-Yu Hsu	Tatung University		
The Influences of Brand Consp	icuousness and Attitude Function on	Purchase Intention of	
<b>Counterfeit Luxury Goods - Wi</b>	ith Conformity and Moral Belief as M	Ioderators	
Mei-Fang Chen	Tatung University		
Yu-Hsuan Chu	Tatung University		
<b>Referral Laddering: Conceptua</b>	alization and Empirical Investigation		
Cheng-Hsi Fang	Ching-Yun University		
Yu Hsiang Lin	Tungnan University		
Towards a Better Understandin	ng of Private Label Brand Image - Ho	w Consumers Respond to	
In-Store Extrinsic Cues and Bra	and Familiarity		
Justin Beneke	University of Cape Town		
Factors Influencing to Intention	n to buy Extension Brand: Study on B	anking Services	
Yudi Sutarso	STIE Perbanas Surabaya		
Tetty Novianty	STIE Perbanas Surabaya		
Prameswari Putri Madukara	STIE Perbanas Surabaya		

	Tuesday, July 05, 2011	
Session [C1]	13:20 - 15:00	Landmark 1 (7F)
Strategy		
Session Chair: Felisa Margari	ta Cordova University of Santiago (	of Chile
The Strategic Value of Targete	ed Knowledge Management - Case Stu	dy of an Australian
<b>Refrigeration Company.</b>		
Sittimont Kanjanabootra	RMIT University Australia	
Brian Corbitt	RMIT University Australia	
Miles Nicholls	RMIT University Australia	
Internationalization of Profess	sional Service Firms - Addressing the I	Lack of Coherence in
Research		
Søren Henning Jensen	Copenhagen Business School	
Flemming Poulfelt	Copenhagen Business School	
The Antecedents of Absorptive	e Capacity in Innovative Firms	
Nor Liza Abdullah	Universiti Kebangsaan Malaysia	
Rosmah Mat Isa	Universiti Kebangsaan Malaysia	
Dynamic Evaluation of Balan	ced Scorecard Using Fuzzy Knowledge	e Based Representation
Felisa Margarita Cordova	University of Santiago of Chile	
New World Organizations		
Prakhyath Prasad	Lancaster University	
Discussions of Website Conter	nts of Vocational High Schools in Taiwa	an
Dan-Pai Feng	National Taiwan Normal University	
Yi-Chuan Ho	National Taiwan Normal University	
The Application of Mobile-Lea	arning for Web 2.0 Platform	
Chien-Yun Dai	National Taiwan Normal University	
Hsiao-Ming Chen	National Taiwan Normal University	
Tzu-Wei Chen	National Taiwan Normal University	
Wei-Sheng Hung	National Taiwan Normal University	

Session [C2]	13:20 – 15:00	Landmark 2 (7F)
Marketing Session Chair: Chorng-Jian Liu	u National Taipei University	
	r CPG Manufacturers: A Triadic-Perspec	-
Pei Chao	National Kaohsiung First University of Sci	ence and Technology
Effects of Reference Fee on Use	ers Choosing Mobile Phone Service Provid	ers in Taiwan
Yi-Fei Chuang	Ming Chuan University	
Yih-Ching Tsaih	Ming Chuan University	
The Impacts of Strategic Exper	iential Modules on Customer Loyalty to P	hvsical Music Stores -
With Involvement as a Modera		
Mei-Fang Chen	Tatung University	
Hui-Hsiang Su	Tatung University	
Investigating the Impact of Mo	od State and Information Load on Consur	ners' Purchase
Intention: A Perspective of Con		ners i urenuse
Fu-Yung Kuan	National Kaohsiung First University of Sci	ence and Technology
Yin-Hui Cheng	National Taichung University	
Wan-I Chen	National Kaohsiung First University of Sci	ence and Technology
<b>Consumer Acceptance of E-Rea</b>	ading Devices: An Empirical Analysis	
Sami Kajalo	Aalto University School of Economics	
Seppo Leminen	Aalto University School of Economics	
Matti Mäntymäki	Turku School of Economics	
Jari Salo	Aalto University School of Economics	
How Relevant is the Marketing	Programme to Today's Market? - A Case	Study from
University of Mauritius		·
Hemant Kassean	University of Mauritius	
Mridula Gungaphul	University of Mauritius	
The Effects of Brand Image and	d Traceability Certification on Consumer'	s Value Perceptions:
Mediating Role of Perceived Qu	•	-
Hui-Chiung Lo	Tamkang University	
Hsiao-Chien Chang	Chungyu Institute of Technology	
Chiao-Feng Chang	Tamkang University	
	13	

Session [C3] Management Information Syste	13:20 – 15:00 ems	Landmark 3 (7F)
Session Chair: H. Keith Edwar		
Using TOPSIS to Select Suitabl	le Information System Outsourcing Projects	
Chun-Chin Wei	Ching Yun University	
Liang-Tu Chen	National Pingtung Institute of Commerce	
Integrating Competitive Advan	tage with Strategic Information Systems Pla	anning: A Review
Abdisalam Issa-Salwe	Taibah University	
Khalid Aloufi	Taibah University	
An Integrative View on Cyber 7	Threat of Global Supply Chain Managemen	t Systems
Sung-woo Cho	Sungkyunkwan University	
Myong-sop Pak	Sungkyunkwan University	
Assessment of ERP Implementa	ation Risk on Project Success: The Impact o	f IT Governance
Wen-Hsien Tsai	National Central University	
Sin-Jin Lin	National Central University	
Knowledge Management via O	ntology Development in the Motor Vehicle I	ndustry
Yen-Ching OuYang	National Pingtung Institute of Commerce	
Yung-Cheng Liu	National Pingtung Institute of Commerce	
Knowledge Gap Effect of Servi	ce Quality in a Traditional Industry Campa	ign
Jau-Wen Wang	Fortune Institute of Technology	
Te-Chun Lee	Kaohsiung Medical University	
Wen-Chi Lee	National Pingtung Institute of Commerce	
Yen-Ching OuYang	National Pingtung Institute of Commerce	
Communication as a Predictor	of Success in Projects involving Virtual Tea	ms
H. Keith Edwards	University of Hawaii - Hilo	
Kim Furumo	University of Hawaii - Hilo	
Emad Abu-Shanab	Yarmouk University	
Khalil Md Nor	Universiti Teknologi Malaysia	

Session [C4]	13:20 – 15:00	Landmark 4 (7F)
Organization Behavior and Human Resource Management		
Session Chair: Tommi Mahlamäki	Tampere University of Technolog	У

## The Evaluation of Service Quality Performance of Outsourcing Employees: Emirates Airline, Suwarnabhumi Airport

Jaruwan Soontornkallapakit	Emirates
Yuraporn Sudharatna	Kasetsart University
Preeyanuch Apibunyopas	Kasetsart University

Workplace Spirituality Scale Design - From the View of Oriental Culture	
Chieh-Wen Sheng	Chihlee Institute of Technology

Chien-wen Sheng	Chinlee Institute of Technology
Ming-Chia Chen	MingDao University

# Capital Structure and Investment Behavior of Listed Companies in Vietnam: An Estimation of the Influence of Government Ownership

Hidenobu Okuda	Hitotsubashi University
Lai Thi Phuong Nhung	Hitotsubashi University

## Perceived Service Quality and User Satisfaction with Expection-Disconfirmation Model

Yen-Ching OuYang	National Pingtung Institute of Commerce
Wei-Chu Hsu	National Pingtung Institute of Commerce

## In Search for Intrapreneurship: A Comparison between Sales and Purchasing Managers' Attitudes and Experience in Entrepreneurship

Tommi MahlamäkiTampere University of TechnologyToni MikkolaTampere University of Technology

# Model Driven Business Analysis: To Facilitate Integrated Decision Making in Manufacturing Enterprises

Oratai Vacharaphol	Loughborough University
Richard H Weston	Loughborough University

Session [C5]		13:20 - 15:00	Landmark 5 (7F)
Other Articles			
Session Chair: Henrik CJ L	inderoth	University of Skövde	
Research on Capacities of C	ommunity	of Practices to Facilitate Kno	wledge Transfer in
Organizations			
Wei-Chung Chang	Natio	nal Chengchi University	
Entrepreneurial Intentions	among Stu	dents in Mauritius	
Mridula Gungaphul	Unive	ersity of Mauritius	
Hemant Kumar Kassean	Unive	ersity of Mauritius	
Analyzing Technical and Vo	cational E	ducation Policies in Taiwan th	rough Exploring EU
Vocational Education and T	raining Po	licy Development Trend	
Szu-Chi Hsieh	Natio	nal Taiwan Normal University	
Wei-Sheng Hung	Natio	nal Taiwan Normal University	
Hsiu-Te Sung	Natio	nal Taiwan Normal University	
Leadership Style and Turov	er Intentio	n, Regulatory Focus as Mode	rator
Ghi-Feng Yen	Chun	g Yuan Christian University	
Chun Mei Chen	Chun	g Yuan Christian University	
Are Costs the Major Obstac	le for Taki	ng Environmental Considerat	tions? - A Study of Swedish
<b>Building and Construction</b>	Companies	5	
Henrik CJ Linderoth	Unive	ersity of Skövde	
Regional Science-Based Clu	sters: The	Value Creation of Institutions	s for Collaboration (IFC)
Toni Mikkola	Tamp	ere University of Technology	
Tommi Mahlamäki	Tamp	ere University of Technology	
Self-Worth, Achievement M	otivation,	Emotional Reaction and Expe	rience of Cyber Bullying in
High Tech Industry			
Yu Chi Peng	Natio	nal Taiwan Normal University	
Jon Chao Hong	Natio	nal Taiwan Normal University	
Shu Huei Lin	Natio	nal Taiwan Normal University	

Session [C6]	13:20 - 15:00	Sukhumvit 1 (3F)
Other Articles		
Session Chair: Shu-Yuan Lee	Chihlee Institute of Technology	
Use of Information Sources for	Scanning Environment by Chief Executi	ve Officers in
Singapore Travel Agent Indust	•	
Xue Zhang	Nanyang Technological University	
Shaheen Majid	Nanyang Technological University	
Schubert Foo	Nanyang Technological University	
Fair Trade or to Protect the Ind	dustries: A Study of Antidumping Duty ar	n Application on the
Case of H-Steel Beam Industry	in Taiwan	
Shu-Yuan Lee	Chihlee Institute of Technology	
The Information Effect of Rein	statement of Former CEO on the Stock N	<b>Market Reaction</b>
Yi-Hsien Wang	Chinese Culture University	
Fu-Ju Yang	Chinese Culture University	
Yang-Sheng Wang	Chinese Culture University	
Characteristic of Polish Social	Media Users	
Agnieszka Tomaszewicz	University of Szczecin	
Experimental Demonstration o	f Survivable Optical CDMA Ring Netwo	rks
Paul R Prucnal	Princeton University	
Yanhua Deng	Princeton University	
Zhenxing Wang	Princeton University	
Konstantin Kravtsov	Princeton University	
Mable P Fok	Princeton University	
A Study on the Purchasing Inte	ention and Behavior of Bio-Technology Pr	oducts under Different
<b>Distribution Channels</b>		
Yuan-Chau Liour	Takming University of Science and Techn	ology
Chie-Bien Chen	National Dong Hwa University	
Gao-Liang Wang	Takming University of Science and Techn	ology
Chiao-Ling Huang	Takming University of Science and Techn	ology

## Tuesday, July 05, 2011

Session [D1]	15:20 - 16:30	Landmark 1 (7F)
Accounting and Finance		
Session Chair: Sang Hoon Kang	Pusan National University	

# Time-Varying Rare Disaster Risk and Stock ReturnsHenk BerkmanUnivesity of AucklandBen JacobsenMassey UniversityJohn Byong-Tek LeeUniversity of Auckland

Accounting for Forest Assets: The Case of IAS 41 and Fair Value		
Anna-Maria Jansson	Mid Sweden University	
Arne Fagerström	Åbo Akademi University	

#### The Relationship between Earnings Momentum and Price Momentum in Different Market -

The Case of the Ch	ina Market
--------------------	------------

Jun-Biao Lin	National Kaohsiung First University of Science and Technology
Mei-Yueh Huang	Lunghwa University of Science and Technology
Wen-Feng Tsai	National Kaohsiung First University of Science and Technology

#### **Dual Long Memory Properties with Skewed and Fat-Tail Distribution**

Sang Hoon Kang	Pusan National University	
Sung-Jin Cho	Pukyong National University	
Suyeol Ryu	Andong National University	
Seong-Min Yoon	Pusan National University	

#### Asymmetric Volatility Transmission between Stock and Bond Markets in Korea

Sang Hoon Kang	Pusan National University
Hwan-Gue Cho	Pusan National University
Sungkyun Park	Pusan National University
Seong-Min Yoon	Pusan National University

#### **Ownership Structure, Board Characteristics and Capital Structure: Evidence from Taiwan**

Shu-Mei Chiang	Lunghwa University of Science and Technology
Chin-Piao Yeh	Overseas Chinese University

Session [D2]	15:20 - 16:30	Landmark 2 (7F)
Technology and Innovation Manag	ement	
Session Chair: Murray R. Millson	California State University	
Dimensioning Traffic Analysis on 3	G Network Using Linear Least Squar	re
Muhamad Asvial	Universitas Indonesia	
Dwika Sudrajat	Universitas Indonesia	
Dicky Chandra	Universitas Indonesia	
An Empirical Exploration of the N	ew Product Process Proficiency - New	v Product Success
Relationship		
Murray R. Millson	California State University	
Group Dynamics and Techonology		
Virivada Venkata Raghava Raman	Asmara College of Health Sciences	
Veena Tewari	College of Business & Economics	
How the Use of Persuasive Criteria	can Enhance the Response Rate of a	<b>Business Web Survey:</b>
One Empirical Validation of the Ei	ght Persuasive Interaction Criteria	
Alexandra Nemery	University of Metz	
Eric Brangier	University of Metz	
Steve Kopp	SAP	
Measuring the Technology Gap of A	APEC Integrated Telecommunication	s Operators
Chun-Hsiung Liao	National Cheng Kung University	-
Chun-Yu Lien	National Cheng Kung University	

Session [D3]	15:20 - 16:30	Landmark 3 (7F)
8	l Human Resource Management	
Session Chair: Nisha Nair	Indian Institute of Management	Indore
How Central is Work in In	dia Today? An Exploration of Work Central	lity and Alienation in the
Indian Context		
Nisha Nair	Indian Institute of Management Indore	
The Relationship between	Leader's Display of Anger and Employee's J	lob Performance
Chin-Fen Hsu	National Taipei University of Technolog	У
Mei-Mei Lin	National Taipei University of Technolog	У
Chien-Cheng Chen	National Taipei University of Technolog	У
Wen-Chun Tang	National Taipei University of Technolog	У
Combined Utility Function	with TOPSIS for Personnel Selection Based	l on Multi-Type
Information Environment		
Chen-Tung Chen	National United University	
Ping-Feng Pai	National Chi Nan University	
Wei-Zhan Hung	National Chi Nan University	
Human Resources, Strateg	y of Leverage in C.I	
Anne Marie Fray	ESCEM	
Ethics and Wall Street's U	pper Echelon	
Comparative Analysis to the	ne Application of Ethics Theories to the Wall	Street Upper Echelon
Ayman Mottaleb	No Frontiers Biz Inc.	

# High Performance Organization through Enhanced Internal Customer Service Quality

e	0	6	
Ainan Mohd Yusoff		Rubber Industry Smallholders Development Author	ority

Session [D4]	15:20 - 16:30	Landmark 4 (7F)
Other Articles		
Session Chair: Maciej Czaple	ewski University of Szczecin	
The Use of E-Commerce by (	Companies Functioning on the Polish	Economic Insurance Market
Maciej Czaplewski	University of Szczecin	
The Comeback of the Swiss V	Vatch Industry on the World Market	t: A Focus on the Marketing
Strategy of the Swatch Group	•	8
Pierre-Yves Donzé	Osaka University	
The Public Sector Efficiency	in the Education Sector	
Roohi Ahmed	University of Karachi	
The Exploration of Patent M	anagement System of the Universitie	s in Taiwan
Wei-Sheng Hung	National Taiwan Normal Universit	у
Szu-Chi Hsieh	National Taiwan Normal Universit	у
Hsiu-Te Sung	National Taiwan Normal Universit	У
An Analysis of Managerial A	lignment Based on Technological En	vrionment for High-Tech
Industry in Taiwan		
Jen-Jsung Huang	National Sun Yat-Sen University	
Hsueh-Fung Wu	National Sun Yat-Sen University	
Exploration of Industry-Acad	lemia Cooperation Implemented by	Higher Maritime
Technological and Vocational	Colleges in Taiwan	
Ru-Ping Hu	National Taiwan Normal Universit	у
Li-Jiun Hsieh	National Taiwan Normal Universit	У

Session [D5] Management Information Syste	15:20 – 16:30	Landmark 5 (7F)
Session Chair: Chih-Chin Yang		
Data Provenance Maintenance	for Heterogeneous Database Queries	
Frank S. C. Tseng	National Kaohsiung First University of	Science and Technology
Wen-Yi Hsieh	National Kaohsiung First University of Science and Technology	
Annie Y. H. Chou	Chinese Military Academy	
<b>The Empirical Study of Teacher</b> Chih-Chin Yang Chia-Hui Yen Shu-Yuan Chen	<b>''s Behavioral Intention to Adopt an E</b> Kainan University Kainan University Kainan University	-Learning System
The Study of TAM2 on ERP Sys	stem	
Pi-Yun Chang	Chung Hua University	
Mei-Lan Li	China University of Technology	
Yu-Cheng Lee	Chung Hua University	
Ting-Ho Huang	Minghsin University of Science and Te	chnology

# Global Practicability of the Theory of LoP to Predict Human-Related Cross-Cultural Problems in Information Security

Tatsuo Asai	Nagaoka University of Technology
Jose L Castillo	Nagaoka University of Technology

#### **Design of Performance Aware Service Systems**

Gianmario P Motta	University of Pavia
Thiago Barroero	University of Pavia
Giovanni Miceli	University of Pavia
Yuwei Yin	Tongji University

Tuesday, July 05, 2011			
Session [E1]	16:50 - 18:00	Landmark 1 (7F)	
Other Articles			
Session Chair: Eric Kim Fai L	aw Hong Kong Institute of Ec	ducation	
Currency Volatility: Confusior	n or Indecision?		
Andre Mellet	North West University		
Public Perception on Gorvern	ment after General Election 2008: Stu	idies in Perlis	
Hirwan Jasbir Bin Jaafar	Universiti Malaysia Perlis		
Kamarudin Bin Hussin	Universiti Malaysia Perlis		
Adi Anuar Bin Azmin	Universiti Malaysia Perlis		
Muhammad Faisal Bin Hamidi	Universiti Malaysia Perlis		
Mohammad Shariff Bin Ismail	Universiti Malaysia Perlis		
The Threshold Effects of Forei	gn Direct Investment and Economic	Development on Carbon	
<b>Dioxide Emissions</b>			
Shu-Chen Chang	National Formosa University		
Hui-Ching Wang	National Chung Hsing University		
Forcasting Long Run Energy I	Prices in Taiwan		
Pei-Ling Wen	Chung Yuan Christian University		
Mainland China Students' Stud	dying in Kinmen: Willingness and An	tecedents, Construct	
Analysis and Scale Developme	nt		
Cheng Shih Lin	National Quemoy University		
Tsen I Kuo	National Quemoy University		
Lee Wen Chen	National Quemoy University		
Development of Industrial Cor	nmunity of Practices for Small and M	Iedium Enterprises to Meet	
the Challenging Knowledge Ec	conomy		
Eric Kim Fai Law	Hong Kong Institute of Education		

Session [E2]	16:50 – 18:00	Landmark 2 (7F)
Marketing Session Chair: Tsuen-Ho Hsu	National Kaohsiung First University	of Science and Technology
	National Kaonsiung First Oniversity	of Science and Technology
Customer Embarrassment afte	r Courteous Service: A Cross-Cultural	Study hetween Janan
and Taiwan		Study between supan
Ming-Hung Kao	Hitotsubashi University	
Ichiro Furukawa	Hitotsubashi University	
Yuko Yamashita	Hitotsubashi University	
Indian Tea Industry - An Analy	sis Using Concept of Forward Engined	ering
Shweta Jain	ABES-IT Group of Institutions	-
A Fuzzy Preference Programm	ing Model for TFT-LCD TV Panel Sup	oplier Selection
Tsuen-Ho Hsu	National Kaohsiung First University of	f Science and Technology
Jia-Wei Tang	National Kaohsiung First University of	f Science and Technology
Brand Perception and Relation	ship Quality on Purchase Intention - A	Case Study of
Mcdonald's		
Chia-Ying Lin	Kainan University	
Cheng-Wei Chung	Shu Te University	
Huan-Tun Chen	Kainan University	
Cultural Issues in Internationa	l Marketing: Entering the Chinese Ma	rket - From a Foreign
Perspective		
Tsai-Fong Tan	Ching Kuo Institute of Management and	nd Health
An Examination of Perceived R	Risk, Information Source and Brand Lo	oyalty
Hsiu-Hui Chang	Chungyu Institute of Technology	
Ru-Jen Cheng	Vanung University	

Session [E3]	16:50 – 18:00	Landmark 3 (7F)
Accounting and Finance Session Chair: Chiehwei Hung	Feng-Chia University	
Entrepreneurs Accountability:	Accounting or Behavioral Issues?	
Samuel PD Anantadjaya	Swiss German University	
Neneng Djuaeriah	Swiss German University	
Innge Handojo	Swiss German University	
Creative Drafting of Bond Cove	enants - The Case of New Zealand	
Vasantha Noel Yahanpath	Eastern Institute of Technology	
Sabjit Singh	Eastern Institute of Technology	
Forecast Intervals in Fourier Tr	ransform Models: Bootstrap Method	
Yun-Huan Lee	Ming Chuan University	
Investor Relations as a Determi	nant of the Company's Accounting Policy	7
Ryszard Seweryn Kaminski	University Mickiewicz Adam	
A Comparison between Financi from Taiwan.	al and Non-Financial Factors for Default	Risk of SMEs: A Case
	Fong Chie University	
Chiehwei Hung Wan Lliaung Chi	Feng-Chia University First Bank	
Wen-Hisung Chi		
Ker-Tah Hsu	National Taichung University	
Li-Ming Ju	CIGNA Life Insurance	
A Quantile Regression Analysis	of CEO Power and Firm Performance: E	Evidence from Taiwan

Hsiu-I Ting

National Kaohsiung First University of Science and Technology

Session [E4]	16:50 - 18:00	Landmark 4 (7F)	
Organization Behavior and Human Resource Management			
Session Chair: Detelin S Elenkov	Angelo State University		

#### Theoretical Perspectives on Sports Business: National Culture Versus Social Psychology

Detelin S Elenkov

Angelo State University

### Test of a Mediating Model Linking Positive Affective Tone, Team-level Organizational Citizenship Behavior, and Team Performance

Hsiao Hsian Lin	National Taipei University of Technology
Kai Chu Huang	National Taipei University of Technology
Chin Fen Hsu	National Taipei University of Technology
Chien Cheng Chen	National Taipei University of Technology
Shin Lai Lin	National Taipei University of Technology

#### The Influence of Web-Based Information on Organizational Attraction

Kai-Chu Huang	National Taipei University of Technology
Mei-Mei Lin	National Taipei University of Technology
Chien-Cheng Chen	National Taipei University of Technology
Ching-Tzu Chen	National Taipei University of Technology

The Relationships between Career Development Opportunities, Perceived Organizational Support, Felt Obligation, Affective Organizational Commitment and Turnover Intention of Academics in Malaysia: The Organizational Support Perspective

#### Psychological Contracts and Cultural Values: Malaysians' Perspectives

Rasidah Arshad	Universiti Kebangsaan Malaysia
Rubiduli / Hollad	Oniversiti reoungstun whileysia

### A Comparative Analysis of Stereotypes and Communication Patterns of Older and Younger Workers in Thailand and the USA

Robert M. McCann	UCLA Anderson School of Management
Shaughan A. Keaton	Louisiana State University

Session [E5]	16:50 – 18:00	Landmark 5 (7F)	
Technology and Innovation ManagementSession Chair: Tsong-Zen LiuNational Kaohsiung University of Hospitality and Tourism			
Environmental Regulation on V	Vertical Oligopolies with Eco-Industry un	der Free Entry	
Chul-Hi Park	Chonnam National University		
Sang-Ho Lee	Chonnam National University		
A Study on the Impact of Activ	e Knowledge Transfer, Knowledge Transf	er Approaches, and	
Knowledge Transfer Effects to	Knowledge Innovation		
Ming-Hsiung Wu	China University of Science and Technology	ogy	
Yu-Hsi Yuan	Hwa Hsia Institute of Technology		
Chi-Ming Wu	Hua Nan Bank		
En-Der Lee	China University of Science and Technology	ogy	
Electronic Mail User Acceptan	ce, Adoption and Assimilation: The Case of	of a Thai Higher	
<b>Education Institution</b>			
Suwitcha Niamsorn	Northumbria University		
David Wainwright	Northumbria University		
Margaret Graham	Northumbria University		
Business Diagnosis by Compar	ing Expectations of Owners and Custome	ers for a Special Snack	
Restaurant Chain in Taiwan			
Tsong-Zen Liu	National Kaohsiung University of Hospita	ality and Tourism	
Chia-Yuan Chang	National Kaohsiung University of Hospita	ality and Tourism	
Pei-Hsien Chou	National Kaohsiung University of Hospita	lity and Tourism	
Characteristics of Technological Environment and Innovation Modes: The Case of UMC in the			
Semiconductor Industry			
Jen-Jsung Huang	National Sun Yat-Sen University		
Hsueh-Fung Wu	National Sun Yat-Sen University		
Acceptance of Technology, Rela Study	ated Factors in Use of Off Branch E-Bank	ing: An Indian Case	
Indrajit Sinha	Bharatiya Vidya Bhavan Institute of Mana	agement Science	
Sujit Mukherjee	Bharatiya Vidya Bhavan Institute of Mana	-	
Saroj Kumar Mukhopadhyay	West Bengal University Technology and J	-	

	Wednesday, July 06, 2011	
Session [F1]	08:20 - 10:00	Landmark 1 (7F)
Accounting and Finance		
Session Chair: Nan Yu Wang	Ta Hwa Institute of Technology	
Managerial Implications of LI	FO (Last In First Out) Repeal	
Peter Harris	New York Institute of Technology	
Nonlinear Dynamics and Chao	os Behavior in the Reit Industry: A Pre- and	Post-1993
Comparison		
Benjamas Jirasakuldech	Slippery Rock University	
Riza Emekter	Robert Morris University	
A Study on the Intellectual Caj	pital Value Production Process using Networ	k SBM Approach:
The Case of Banks in Taiwan		
Chuang-Min Chao	National Taipei University of Technology	
Ming-Miin Yu	National Taiwan Ocean University	
Tsai-Chen He	National Taipei University of Technology	
The Efficiency Measurement o	f Korean Banks Before and After the Globa	Financial Crisis
during 2007-2009: An Applicat	tion of DEA, Window Analysis, and Malmqu	ist Productivity
Index Approach		
Chuang-Min Chao	National Taipei University of Technology	
Woo-Taeck Lee	National Taipei University of Technology	
Whether an Anditor Imaginati	on of Industry Specialist Reduce the Cost of	Capital? Empirical
from Taiwan		
Sheng-Te Chou	Chinese Culture University	
Chia-Hsiang Chang	Chinese Culture University	
Do Equity Funds have Perform	nance Persistence in Taiwan?	
Nan Yu Wang	Ta Hwa Institute of Technology	
Ying Lin Hsu	National Chung Hsing University	
Meng Feng Yen	National Cheng Kung University	
Women Empowerment throug	h Corporate Social Responsibility	
Chaytanya Bora	Tinsukia College affiliated to Dibrugarh Uni	versity

Session [F2]	08:20 - 10:00	Landmark 2 (7F)
Marketing Session Chair: Shu-Ching War	ng Chaoyang University of Tech	nnology
E-Service Quality for Iranian	Internet Banking and Its Effect on e-Cu	ustomer Satisfaction
Farnaz Beheshti Zavareh	Universiti Teknologi Malaysia	
Mohd Shoki Bin Md. Ariff	Universiti Teknologi Malaysia	
Ahamad Zaidi Bahari	Universiti Teknologi Malaysia	
Ahmad Jusoh	Universiti Teknologi Malaysia	
Norhayati Mohd Zakhwan	Universiti Teknologi Malaysia	
Mohsen Ashourian	Islamic Azad University	
Khalid Ismail	Universiti Pendidikan Sultan Idris	
0	Level and the Publish Subscription Mec	chanism to Construct a
Cloud Market		
Shu-Ching Wang	Chaoyang University of Technology	
Wen-Pin Liao	Chaoyang University of Technology	
Shun-Sheng Wang	Chaoyang University of Technology	
Kuo-Qin Yan	Chaoyang University of Technology	
Yu-Nung Lin	Chaoyang University of Technology	
The Impact of Locus of Contro	l and Position Framing on the Endown	nent Effect
Ya-Chung Sun	Vanung University	
Yueh-Chiang Lee	Vanung University	
Yu-Jan Shen	Vanung University	
Chiung Chiao Chang	Vanung University	
Which Destination Features Sho	uld Destination Managements Allocate T	heir Scarce Resources On?
Tahir Albayrak	Akdeniz University	
Discovering Niche Market: Co	nsumer Preference and Willingness to I	Pay for Organic Pork
Ayooth Yooyen	Maejo University	
Nisachon Leerattanakorn	Maejo University	
The Effects of Congruity betwe	een Self and Brand Personality on Purc	
Tung-Lai Hu	National Taipei University of Technolo	
Fang-Chi Tien	National Taipei University of Technolo	0.
Shu-Che Chi	National Taipei University of Technolo	ogy
Wen-Chueh Hsieh	Soochow University	
Shao-Yu Chuang	Taiwan Shoufu University	
- •	Blueprint in Hairdressing Service	
Paoching Chu	ChungChou Institute of Technology	
Chinhsu Chang	DaYeh University	
Manli Shu	ChungChou Institute of Technology	
Shumin Hsu	ChungChou Institute of Technology	
Yahuei Shu	DaYeh University	
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Session [F3]	08:20 - 10:00	Landmark 3 (7F)
Organization Behavior	and Human Resource Management	
Session Chair: Kar Ling	g Lee INTI International College, Penang	
	(Laureate International Universities)	
A Pilot Study Focusing	on Training Program of an Airline Employees in T	aiwan: A View of
Integration of Optimism	n of Training Program	
Peng-Jen Su	Queensland University of Technology	
Burnout among Manuf	acturing Workers in China: The Effects of Organiz	zational Socialization
and Leadership Behavi	Dr	
Jennifer Hong Gao	Macao Polytechnic Institute	
Perceived Cohesion in a	Heterogeneous Team	
Yueh-Chiang Lee	Vanung University	
Ghi-Feng Yen	Chung Yuan Christian University	
Min-Te Cho	Chung Yuan Christian University	
Cross Congration Man	agement: The New Diversity	
Kar Ling Lee	INTI International College, Penang (Laureate Inter	national Universities)
Kai Ling Lee	INTI International Conege, Fenang (Laureate Inter	national Oniversities)
Understanding Relation	ship between Corporate Social Responsibility and	Organizational
Performance in Cram S	chool Industry: A Qualitative Application	
Yen-Ting Wei	National Taichung University	
Jian-Hang Wang	National Taichung University	
Impact of Psychological	Empowerment on Organizational Commitment: A	A Case study with
Reference to an Air Cor	nditioning Organization in India	·
Anitha Thomas	NIS Academy	
Avijan Dutta	National Institute of Technology	
Occupation Accident E	fective with Work Stress and Organization Perform	mance in the
-	Social Support as the Moderator.	
Yuh-Shy Chuang	Ching Yun University	
Kuan-Ting Chiang	Ching Yun University	
Tzy-Ning Lin	Nanya Institute of Technology	
, ,	,	

Session [F4]	08:20 - 10:00	Landmark 4 (7F)
Other Articles		
Session Chair: Kian-Teng	Kwek University of Mala	nya
Applying Grounded Theo	ry to Realize the Quality of Care for	a Specific Long-Term Facility in
Southern Taiwan		
Heng-Chun Kuo	National Yunlin University of S	cience & Technology
Chih-Hsi Chao	National Yunlin University of S	cience & Technology
Cheng-Fang Hung	National Yunlin University of S	cience & Technology
Fast Fault Detection Sche	me Using Recent Finite Measuremen	ts
Pyung-Soo Kim	Korea Polytechnic University	
Fault Tolerant Music Ret	rieval by Similar String Matching	
Yu-Lung Lo	Chaoyang University of Techno	blogy
Chien-Chi Huang	Chaoyang University of Techno	blogy
An Automated Machine V	ision System for the Histological Gra	ading of HCC
Shao-Kuo Tai	Chaoyang University of Techno	blogy
John Wang	Taichung Veterans General Hos	pital
Yee-Jee Jan	Taichung Veterans General Hos	pital
Shu-Chuan Lin	Taichung Veterans General Hos	pital
The Erosion of U.S. Mone	tary Policy Management and Shadov	w Banking
Andrew Sheng	University of Malaya	
Kian-Teng Kwek	University of Malaya	
Cho-Wai Cho	Taylor's University	
The Effects of Service Att	ributes on Customer Outcomes in All	I-Inclusive Package Tours
Serkan Akinci	Akdeniz University	
Eda Atilgan Inan	Akdeniz University	
Safak Aksoy	Akdeniz University	
Tahir Albayrak	Akdeniz University	
Meltem Caber	Akdeniz University	

Session [F5]	08:20 - 10:00	Landmark 5 (7F)
Technology and Innovation M Session Chair: Salah Al Khaf	0	
A Two-Sided Story with a Un	ified Framework for Micropayments	
May-Ching Ding	Feng Chia University	
Charles Chien	Feng Chia University	
Wan Chen Wang	Feng Chia University	
Geoffrey Lasley	Feng Chia University	
Network Externalities on Soc	ial News Websites	
Shang-Yu Li	National Chiao Tung University	
Chyan Yang	National Chiao Tung University	
Technology Usage, Quality M	lanagement and Service Quality in Thai H	ospitals
Nilubon Sivaborvornvatana	Sripatum University	
<b>Building an Enterprise Porta</b>	l Based on SOA and Information Technolo	ogy Governance
Shyi-Ching Liang	Chaoyang University of Technology	
Lun-Hao Liao	Chaoyang University of Technology	
Tung-Ying Li	Chaoyang University of Technology	
Fuzzy Innovative Capabilitie	s Index: An Innovative Capabilities Audit	Framework
Yu-Cheng Lin	Overseas Chinese University	
Ching-Torng Lin	Da-Yeh University	
Hsiu-Sen Chiang	National Taichung Institute of Technolog	SY.
Using SDLC in Educational I	Hypermedia Development	
Salah Al Khafaji	Sur University College	
Sriram Bala Subramanian	Sur University College	
The High-Valued Strategies of	f the Financial Service Industry	
Jian-Hang Wang	National Taichung University	
Phil Y. Yang	National Taichung University	
Wang-Yin Ruan	National Taichung University	
Tsai-Hui Tai	National Taichung University	
Chi-Cheng Lee	National Chiayi University	
The Preference of Digital Rec	creation Products on Senior	
Ya-Ling Huang	Chaoyang University of Technology	
Ting-Yun Cao	Chaoyang University of Technology	

	Wednesday, July 06, 2011	
Session [G1] Strategy	10:20 – 12:00	Landmark 1 (7F)
Session Chair: William Philip V	Wall Shinawatra Internationa	al University
A System Dynamics Model of th Jr-Yuan Lin	he Military Training System: A Case National Defense University	Study of Talwan
Pei-Leen Liu	National Defense University	
Yann-Fang Chu	Chungyu Institute of Technology	
Using Domain Ontology Mappi	ing for Drugs Recommendation	
Rung Ching Chen	Chaoyang University of Technology	
Bo Ying Liao	Chaoyang University of Technology	
Cho Tscan Bau	Chaoyang University of Technology	
Blue Ocean Strategy in the Dig	ital Economy: Case Studies across Se	earch, Experience, and
<b>Credence Products</b>		
Chia-Yi Chen	National Pingtung University of Scie	ence and Technology
Pei-Leen Liu	National Defense University	
Strategic Healthcare Managem	ent and Wellness Security: An India	n Perspective
Krishna Mital	IILM Institute for Higher Education	
Is Cross-Cultural Management	the Key to Success in Global Health	care Competition?
William Philip Wall	Shinawatra International University	
Learning from Success and Failure: Perceptions of Entrepreneurs of Successful and Failed SMEs		
Mika Pasanen	North Karelia University of Applied	Sciences
Core Competences, Supply Chain Partners' Knowledge Sharing and Innovation: An Empirical Study of Manufacturing Industry in Taiwan		
Li-Fang Sun	Mingchi University of Technology	
Yi-Chen Chen	Mingchi University of Technology	
Web Technologies in Managem	ent Training: An Overview	
Mehdi Asgarkhani	Christchurch Polytechnic Institute of	Technology

Session [G2] Technology and Innovation Ma	10:20 – 12:00	Landmark 2 (7F)
Session Chair: Nor'Aini Yusof	0	
	ion Technology Skills and Enhancing Glob ative Program for Mashup Development M University of Houston - Main Campus	
	•	ant in a Cloud
Computing Environment	ner-Based Authentication and Key Agreem	ient in a Ciouu
Kuo-Qin Yan	Chaoyang University of Technology	
Shu-Ching Wang	Chaoyang University of Technology	
Mao-Lun Chiang	Chaoyang University of Technology	
Shun-Sheng Wang	Chaoyang University of Technology	
Szu-Hao Tsai	Chaoyang University of Technology	
Needs Assessment Analysis for	Assistive Medical Devices in Taiwan	
Chiung-Wen Hsu	Feng Chia University	
Yen-Hsun Shih	Feng Chia University	
A Novel Mechanism for Updati	ing GPS Map Data	
Chu-Hui Lee	Chaoyang University of Technology	
Tzu-Cheng Chiu	Chaoyang University of Technology	
Automatic Exposure Mechanis	m for a Region of Interesting	
Chu-Hui Lee	Chaoyang University of Technology	
Jyun-Yu Liou	Chaoyang University of Technology	
The Impact of Relational and <b>T</b>	Fransactional Factors on Semiconductor In	ntellectural Property
Pricing Strategy		i i i i i i i i i i i i i i i i i i i
Chieh-Min Chou	Feng Chia University	
Yu-Cen Jian	Feng Chia University	
Relationship between Organiza	ational Culture and Innovativeness of Pub	lic Listed Housing
Developers		
Nor'Aini Yusof	Universiti Sains Malaysia	
Ismael Abu-Jarad	Universiti Malaysia Pahang	
The Relationship between Mul Taiwan Semiconductor Industr	tiple Innovative Inputs and Organizationa	l Performance in
Tsai-Hui Tai	National Taichung University of Education	1
Phil Y. Yang	National Taichung University of Education	
Jian-Hang Wang	National Taichung University of Education	
0 0 0		

Session [G3] Management Information Syst	10:20 – 12:00	Landmark 3 (7F)
Session Chair: Wachara Chan		
To Create a Win-Win E-Comn	nerce by Using Three-Tier Customer Relation	onship Management
Shu-Ching Wang	Chaoyang University of Technology	
Wen-Pin Liao	Chaoyang University of Technology	
Kuo-Qin Yan	Chaoyang University of Technology	
Shun-Sheng Wang	Chaoyang University of Technology	
Chih-Cheng Chiang	Chaoyang University of Technology	
Integrating Unstructured and	Structured Data: Approaches and Strategie	s
Chang-Yang Lin	Eastern Kentucky University	
Generating Porcess Models fro	om Database Log	
ShingHan Li	Tatung University	
Wan-Ming Hsueh	Tatung University	
A Framework for Identifying a	and Managing Information Quality Matrice	s of Corporate
Performance Management Sys	stem	
Kunlaya Pattanagul	Khon Kaen University	
Wachara Chantatub	Chulalongkorn University	
Wasu Chaopanon	Khon Kaen University	
The Schemas of Web-Users on	Journey Planning: An Exploratory Study f	or Establishing an
Intelligent Travel Community	Website	
Li-Fang Sun	MingChi University of Technology	
Wei-Ken Hung	MingChi University of Technology	
Chia-Hung Chou	MingChi University of Technology	
Exploring Textspeak in Social	Interaction: Social Presence Perspective	
Ying-Chieh Liu	Chaoyang University of Technology	
Lan-Yun Wang	Chaoyang University of Technology	
An Improved Decision Tree M	odel for Internet Users Playing Online Gam	ies
Kwoting Fang	National Yunlin University of Science and T	Fechnology
Chia-Ling Yeh	National Yunlin University of Science and T	Fechnology
Wen-Chi Wu	National Yunlin University of Science and T	Fechnology

Session [G4]	10:20 - 12:00	Landmark 4 (7F)
Operation Management and In Session Chaim David S Ang		
Session Chair: David S Ang	Auburn University Montgomery	
Green Supply Chain of Manuf	acturers in Malaysia: Drivers, Practices and	l Performance
Khairul Anuar Rusli	Universiti Sultan Zainal Abidin	
Azmawani Abd Rahman	Universiti Putra Malaysia	
Jo Ann Ho	Universiti Putra Malaysia	
Applying Meta-Heuristic App	roach to Optimize Gas Distribution Network	x: A Case Study
Amir Mohajeri	Mazandaran University of Science and Tech	-
Iraj Mahdavi	Mazandaran University of Science and Tech	nology
Nezam Mahdavi-Amiri	Sharif University of Technology	
Reza Tafazzoli	Mazandaran Gas Company	
Complying Education Accreditation using Balanced Score Card Approach		
Dana Santoso Saroso	University of Mercu Buana	
The Handling of Bottleneck M	achines and Parts in Cellular Manufacturin	g
David S Ang	Auburn University Montgomery	-
Using Hybrid Method to Solve	an Aircraft Maintenance Scheduling Proble	em
Shyi-Ching Liang	Chaoyang University of Technology	
Wen-Hua Yang	Chaoyang University of Technology	
Chia-Yang Wu	Chaoyang University of Technology	
An Empirical Study of Roadsi	de Service Process Improvement Based on F	uzzy Assessment of
FMEA.		
Hsiu-Jung Wu	National Defense University	
Yann-Fang Chu	Chungyu Institute of Technology	
Ji-Chyuan Liou	National Defense University	
Comparing Demand Pattern A	analysis Techniques	
Hubert Holland Setzler	Francis Marion University	
Cem Saydam	UNCC	
The Effect of Immersed Parts	on Hand Fine and Gross Dexteritise	
Yu-Cheng Lin	Overseas Chinese University	
Yuh-Chuan Shih	National Defense University	
Yu-Jeng Lin	National Defense University	

Session [G5] Accounting and Finance	10:20 – 12:00	Landmark 5 (7F)
Session Chair: Fauziah Binti M	ahat Universiti Putra Malaysia	
Study on Entrepreneurial Inten	tion among Undergraduates in Universiti T	Feknologi Malaysia
Ahamad Zaidi Bahari	Universiti Teknologi Malaysia	
Mohd Shoki Md Ariff	Universiti Teknologi Malaysia	
Ahmad Jusoh	Universiti Teknologi Malaysia	
Norhayati Mohd Zakhwan	Universiti Teknologi Malaysia	
Khalid Ismail	Universiti Pendidikan Sultan Idris	
A Study on the Relationship bet	tween the Concentration Index and Mutual	Funds
Performances: An Application	of MVS Model and Censored Quantile Reg	ression
Chuang-Min Chao	National Taipei University of Technology	
Ming-Miin Yu	National Taiwan Ocean University	
Ming-Hung Chen	National Taipei University of Technology	
A Study on the Individual Stock	x-Based Momentum Effect: An Application	of Survival Analysis.
Chuang-Min Chao	National Taipei University of Technology	
Chung-Jung Lee	National Taipei University of Technology	
Kuo-Hao Chen	National Taipei University of Technology	
The Moderating Effects of Risk	Tolerance on Fund Performance	
Fauziah Binti Mahat	Universiti Putra Malaysia	
Annuar Md Nassir	Universiti Putra Malaysia	
Noor Azman Ali	Universiti Putra Malaysia	
Comprehensive View of the U.S	. Marginal Tax Rate: Historical and Curre	nt Perspective
Shandi Nettles	Sam Houston State University	
Balasundram Maniam	Sam Houston State University	
Stock Market Reaction to ECFA	A Announcement in Taiwan Chemicals List	ed Stock
Jing-Jye Tzeng	Aletheia University	
Controlling Shareholders and t Compensation	he Propensity to Use Dividends as Substitu	tes for Board
Hong-Da Wang	National Kaohsiung First University of Scie	nce and Technology
The Seasonal Behaviour of Post	t-Earnings-Announcement Drift	
Hsiao-Peng Fu	Providence University	
	5	

Session [G6]	10:20 – 12:00	Sukhumvit 1 (3F)
Other Articles		
Session Chair: Yen-Cheng Che	en National Chi Nan University	
The Preliminary Study of Taiw	van's E-Competitiveness Index in the Pers	pective of Time Series
Jin Gu Pan	Institute for Information Industry	
Chen Yu Lo	Institute for Information Industry	
Shun Pin Chuang	Institute for Information Industry	
Yu Fan Lin	Institute for Information Industry	
Curricula Improvement Project	ct of Customer Relationship Management	in Polytechnic
University		
Chiou-Shu Justina Hwang	Meiho University	
Shih-Yu Hung	Meiho University	
A Study of Customers' Intentio	on to Use Internet Banking: An Integrated	Model
Su-Wen Chen	National Pingtung Institute of Commerce	
Intermedian elization of Small S	and Industries in India under Clabolisati	ana Tuanda and
Outcomes	cale Industries in India under Globalisati	on: Trends and
M H Bala Subrahmanya	Indian Institute of Science	
Subhash Kasturi	Indian Institute of Science	
Subhash Kasturi	Indian Institute of Science	
Responsible Leadership, Africa	an Value System, and Africa's Quest for E	conomic Development
Symphorien Ntibagirirwa	Pretoria University	_
Scalability in Privacy-Preservi	ng RFID Authentication	
Yen Cheng Chen	National Chi Nan University	

### Wednesday, July 06, 2011

Session [H1]	13:20 - 15:00	Landmark 1 (7F)
Accounting and Finance		
Session Chair: Kotchakorn Chalermkanja	na Chulalongkorn University	

The Effect of Financial Management Practices on Profitability of Small and Medium		
Enterprise in Vietnam		
Shao-Hsi Chung	Meiho University	
Jen-Hui Chuang	Meiho University	
Disposition Effect and Taiwanese Momentum		
Hsiao-Peng Fu	Providence University	
Industry Specialist Auditor and Disclosure of Available-for-Sale Financial Assets		

Hsiangtsai Chiang	Feng Chia University
Shu-Lin Lin	Feng Chia University

Net Profit and Liquidity of Automotive Industry Company in the Stock Exchange of Thailand.	
Kotchakorn Chalermkanjana	Chulalongkorn University

#### Souvenirs, Cash Dividend and Repurchase - Evidence from Taiwan's Market

Shu-Ying Lin	Minghsin University of Science & Technology
Maju Wang	National Kaohsiung First University of Science and Technology

Session [H2]	13:20 - 15:00	Landmark 2 (7F)		
Marketing				
Session Chair: Ying-Yuh Hu	ang Southern Taiwan University			
Customer Satisfaction for C	hinese Agricultural Products in Korean M	arket		
Yong Tae Bang	Paichai University			
Investigating the Relationsh	ip Selling Behaviors, Relationship Quality	and Customer Loyalty -		
An Example of the Medical	Device in Taiwan			
Ming-Cheng Lai	National Taipei College of Business			
Feng-Sha Chou	National Taipei College of Business			
Yu- Jen Cheung	National Taipei College of Business			
Emphasizing the Role of De	mographics in Tourist Motivations			
Meltem Caber	Akdeniz University			
How Brand Image, Congrue	ency between Celebrity Endorser and Brar	nd, and Brand Attitude		
can Influence Tweens' Purch	nase Intention through Peer Conformity			
Li-Yu Tseng	Fu Jen Catholic University			
Tian-Shyug Lee	Fu Jen Catholic University			
Study of Product Brand Ima	ge and Individual's Product knowledge ar	nd Preceived Risk		
Affecting on Consumer Pure	chasing Behavior			
Ting-Yi Lin	Meiho University			
Ron Chuen Yeh	Meiho University			
Pansy Chung	Meiho University			
Liarn-Rurn Wen	Meiho University			
Shih-Jung Chen	Meiho University			
The Effects of Social Project	ion on Gift-Giving Behavior			
Chia-Ling Lee	Soochow University			
Yu-Chen Chen	Soochow University			
Rong-An Shang	Soochow University			
Cheng-Yu Hou	Soochow University			
The Impact of Service Quali	ty and Service Innovation on Technology A	Acceptance Model		
Ying-Yuh Huang	Southern Taiwan University			
Kittiya Kaewmee	Southern Taiwan University			
	40			

Session [H3]	13:20 - 15:00	Landmark 3 (7F)
Organization Behavior and Human Reso	ource Management	
Session Chair: Rahmah Binti Ismail	Universiti Kebangsaan Malaysia	

#### The Empowerment, Ongoing Limits and Consequences in Financial Services

Reza Shafiezadehgarousi Islamic Azad University, Saveh Branch

# Retail Staffs Working Stress and Work-Family Conflict under Shifts Work System Study

Yuh-Shy Chuang	Ching Yun University
Yung-Chi Lei	Ching Yun University

#### The Guanxi between Supervisor and Subordinate in Chinese's QCC Team.

Meng Yu Cheng	Feng Chia University
Lee Lien Huang	Feng Chia University
Yi Chen Wen	Feng Chia University
Ming Chia Chiu	Feng Chia University

## The Fit of Personal-Organizational Values in Mergers and Acquisitions Affecting Business

#### Performance

Hsiao-Chen Chang	Chungyu Institute of Technology
Tsai-Mei Lin	Chinese Culture University
Jung-Hui Liang	Chungyu Institute of Technology
Wei-Lung Chang	Chungyu Institute of Technology

#### Analysis of Labour Requirement in Malaysian Services Sector

Rahmah Binti Ismail	Universiti Kebangsaan Malaysia
Ishak Bin Yussof	Universiti Kebangsaan Malaysia
Noorsiah Binti Udin	Economic Planning Unit

# Assessing Employees' Perception of Change Effect in the Nigerian Banking Industry: An Empirical Analysis

Abba Abubakar Shehu	Wuhan University of Technology
Oji-Okoro Izuchukwu	Wuhan University of Technology

Session [H4]		
Other Articles		
Session Chair: Paul Brewer	University of Queensland	
C	tede Long-Term and Globe Future Dim	ensions
Sunil Venaik	University of Queensland	
Yunxia Zhu	University of Queensland	
Paul Brewer	University of Queensland	
Method for Protecting Privacy	v for Information Systems Connected w	ith RFID Tags
Jing-Jang Hwang	Chang Gung University	
Yi-Chang Hsu	Chang Gung University	
Ying-Wen Wang	Chang Gung University	
Business, Information, and On	nitted Variables	
Jonathan Edward Leightner	Augusta State University	
Venture Capital's Deals Decisi	on-Making Process by Using Fuzzy AH	P, Extent Analysis and
TOPSIS Technique		
Cheng-Nan Chen	Chung Hua University	
Li-Hsing Ho	Chung Hua University	
Tien-Fu Peng	Chung Hua University	
Relationship between Current	Account and Fiscal Deficits: Testing Ty	win Deficits
Recep Tarı	Kocaeli University	
Selçuk KOÇ	Kocaeli University	
Tezcan Abasiz	Kocaeli University	
A Study of the Influence of Sci	-Fi Films on Coexistence Awareness be	tween Humans and
Technological Environments		
Ting-Sheng Weng	National Chiayi University	
Chien-Kuo Li	Shih Chien University	
	Shin Chief Chieffly	

ession [H6] 13:20 – 15:00		Sukhumvit 1 (3F)	
Other Articles Session Chair: Idris Bin Jajri	University of Malaya		
Perceived Importance of e-Journals		6	
International Post Graduate Studen	•	Education Institution	
Mohd Shoki Md Ariff	Universiti Teknologi Malaysia		
Hsiao Yen Lek	Universiti Teknologi Malaysia		
Ahmad Jusoh	Universiti Teknologi Malaysia		
Ahamad Zaidi Bahari	Universiti Teknologi Malaysia		
Norhayati Mohd Zakhwan	Universiti Teknologi Malaysia		
Simplifying the Solution of Support Vector Machines Using Particle Swarm Optimization			
Algorithm			
Jih Pin Yeh	Asian-Pacific Institute of Creativit	ty	
Chiang Ming Chiang	Tamkang University		
Inter-Operation between IPV4 and	IPV6 by Embedding an Agent-Ori	ented Technology at	
Cloud Computing			
Amjad Mehmood	Kohat University of Science & Te	chnology	
Muhammad Farhan Majeed	Cecos University of IT and Emerg	ging Sciences	
Noor ur Rehman	Kohat University of Science & Te	chnology	
Tanveer Sher	Kohat University of Science & Te	chnology	
Akbar Khanan	Kohat University of Science & Te	chnology	
Institutional Reform and the Case of	of Guanxi		
Antony John Drew	University of Newcastle		
Anton Peter Kriz	University of Newcastle		
Cultural Observations Facing Wom	en Managers: A South African Per	spective	
Evelyn Germinah Chiloane-Tsoka	University of South Africa		
	-		
Total Factor Productivity Trends ar in Malaysia	ia its Contribution to Output Grov	vin of the Services Sector	
Idris Bin Jajri	University of Malaya		

Wednesday, July 06, 2011				
Session [I1] 15:20 – 16:30			Landmark 1 (7F)	
Strategy				
Session Chair: Ming-Chu	ng Chang	Kainan University		
Capability Accumulation	among Supplie	ers as the Source of Competitiv	e Advantage	
Takashi Matsuo	atsuo Tokyo Metropolitan University			
The Influence of Partner	Interdependen	ce on Electronic Commerce		
Jhih-Ming Lai	Tzu Chi	College of Technology		
Wei-Lin Hsu	Tzu Chi	College of Technology		
Performance Implications	s of Internation	nal Strategic Choice; a Longitud	dinal Study of Three	
Service Industries.				
Paul A Whitla	Lingnar	1 University		
Eco-Labeling Policy for G	overnment an	d Firm's Technology Adoption		
Ming-Chung Chang	Kainan	University		
Jin-Li Hu	Nationa	l Chiao Tung University		

Session [I2]		20 – 16:30	Landmark 2 (7F)
Technology and Innovation Session Chair: Mehdi Asgar	e	nristchurch Polytechnic I	Institute of Technology
Design of a Novel Median-T	ype Filter for N	oise Detection and Filter	ing
Hung-Hsu Tsai	National Fo	ormosa University	
Bae-Muu Chang	Chienkuo 7	echnology University	
Xuan-Ping Lin	National Formosa University		
Effects of Promoting Facial	Attractiveness (	hrough Adapted Facial A	Averaging Modeling
Yi-Ying Chen	Chang Gun	g University	
Shu-Yen Wan	Chang Gun	g University	
Rural WIMAX, Cloud Tech	nology & Solar	Cyber-Kiosks: A 3-In-1	Model towards Digital
Unite in Rural Asia			
Kalyan Prasad Agrawal	Chandragu	ot Institute of Managemen	t Patna
Successful Use of Avatar/E-	Services - Powe	ful, but Needs a Knowle	dge Manager with Proper
Skills			
Håkan Alm		ute of Technology	
Olov Forsgren	University	of Borås	
A Hybrid Heuristic Algorith	nm for New Pro	luct Forecasting Model	
Yu-Cheng Hsiao	Takming U	niversity of Science and T	echnology
Pin-Yu Lin	Takming U	niversity of Science and T	echnology
Hui-Huang Kuo	Hwa Hsia I	nstitute of Technology	
Barriers to Effective ICT G	overnance		
Mehdi Asgarkhani	Christchurc	h Polytechnic Institute of	Technology

# Session [I3]15:20 – 16:30Landmark 3 (7F)MarketingSession Chair: Mei-Hua HuangHsing Kuo University of Management

#### Firm-Created Word-of-Mouth Marketing: Using Travel Social Network Sites of Taiwan as an

Example	
Fong Lin Fu	National Taiwan University of Science and Technology
Tom Meng Yen Lin	National Taiwan University of Science and Technology
Yu Hsiang Lin	Tungnan University
Chun Fang Hsiao	National Taiwan University of Science and Technology

#### **Professional Network and Relationship Quality**

Mei-Hua Huang	Hsing Kuo University of Management
e	

#### Mobile Marketing as Advertising Strategy for Companies in Colima City

Marco Antonio Barajas Figueroa	Universidad de Colima
Juan Flores Preciado	Universidad de Colima
Alma Ruth Rebolledo Mendoza	Universidad de Colima
Claudia Gutierrez Montaño	Universidad de Colima
Julio Adrian Valladares Gutierrez	Universidad de Colima

#### Use of Facebook as a Tool of Positioning in Restaurants of Colima City

Marco Antonio Barajas Figueroa	Universidad de Colima
Juan Flores Preciado	Universidad de Colima
Emeterio Franco Perez	Universidad de Colima
Christian Elihu Hernandez Toscano	Universidad de Colima
Aurora Guadalupe Acosta Valenzuela	Universidad de Colima

Session [14]	15:20 - 16:30	Landmark 4 (7F)
Other Articles Session Chair: Ying-Hsun Che	en Overseas Chinese University	
Importance of Corporate Soci	al Responsibility in Iran as a Developing C	Country
Zeinolabedin-Amini Sabegh	Islamic Azad University, Saveh Branch	
Reengineering the Academic U	Unit's Research Practice: A Stages Model	
Dieter Fink	Edith Cowan University	
Utilization of Local Cultural H	Reproduction as Tourism Resources in the 1	Management of
<b>Recreational Agricultural Reg</b>	ion: A Case Study from Central Taiwan	
Ying-Hsun Chen	Overseas Chinese University	
Ting-Sheng Weng	National Chiayi University	
Intelligent Cargo Loading Sys	tem for Two-Stages Truck Loading Problem	m
Bai-Sheng Chen	Takming University of Science and Techn	ology
Yu-Fu Huang	Takming University of Science and Techn	ology
The Study of Night Pub Cultu	re - in Taipei Night Pub as an Example	
Gao-Liang Wang	Takming University of Science and Techn	ology
Yu-Ting Chueh	Takming University of Science and Techn	ology
Selection of Store Location for	• Starting an Enterprise - A Case Study on 1	Business District of
Shih Chien University in Taip	ei	
Yi Chieh Chang	Takming University of Schience and Tech	nology
Yuan Chan Liour	Takming University of Schience and Tech	nology
Ying Chien Hsiao	Takming University of Schience and Tech	nology

Session [I5] Accounting and Finance	15:20 – 16:30	Landmark 5 (7F)
Session Chair: Fernando Zane	lla United Arab Emirates Unive	ersity
Alternative Neural Nets Appro	aches for Enhancing Stock Picking using	g Earnings Forecasts
Giuseppe Galloppo	University of Rome Tor Vergata	5 6
Mauro Aliano	University of Rome Tor Vergata	
The Technical Efficiency of Sa	vings Groups in Hill Tribe Community	
Krisda Bhackdee	Maejo University	
Aree Cheamuangphan	Maejo University	
Roengchai Tansuchat	Maejo University	
Montri Singhavara	Maejo University	
Chanita Panmanee	Maejo University	
Does Quality Certification Pay	s-Off? A Country Case Study	
Fernando Zanella	United Arab Emirates University	
The Adjustment of Capital Str	ucture across the Shifts in Macroeconom	nic Conditions: Evidence
from the Electronics Industry	of Taiwan	
Hsien-Hung H. Yeh	National Pingtung University of Science	and Technology
Individual versus Team Measu	res of Auditor Expertise and Effects on 1	Restatement
Kuei-Fu Li	Ming Chuan University	
Yun-Shan Chen	National Taiwan University	

#### Wednesday, July 06, 2011

Session [J2]	16:50 - 18:00	Landmark 2 (7F)
Management Information Systems		
Session Chair: Wen-Jin Hwang	Kun Shan University	

Enablers and Barriers for E-Commerce Success in Malaysian Small and Medium Enterprises		
Maslin Masrom	University Technology Malaysia	
Roozbeh Shahbazirad	University Technology Malaysia	

# Examining the Effect of Alignment between Information System Strategy and Environmental Uncertainty on SCM Performance

Wen-Jin Hwang	Kun Shan University
Cheng-Hsiung Tsai	Kun Shan University

#### Determinants of Using Online Customer Service Systems based on the UTAUT Model

Jung Chi Pai Takming University of Science and Technology

#### Management Education in India: A Global Perspective

Seema Shah Indian Institute of Information Technology

#### **Research Issues in Facebook Usage: A Bibliometric Analysis**

Yann-Jy Yang Chih-Chien Wang

#### National Cheng Chi University National Taipei University

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Session [J3] Other Articles	16:50 – 18:00	Landmark 3 (7F)
Session Chair: Chih-Chang S	hen Ling Tung University	
An Empirical Study of Multic	lass Classification with Class Imbalance	e Problems
Boontarika Lerteerawong	Assumption University	
Maythapolnun Athimethphat	Assumption University	
An Exploratory Study of the Performance of Microfinancing Institutions using the Balanced		
Scorecard Approach		
Gemunu Nanayakkara	Griffith University	
Errol R Iselin	Bond University	
Indoor LBS Based on SVM a	nd RSSI Method	
Jhih-Chung Chang	Ling Tung University	
Chih-Chang Shen	Ling Tung University	
Ann-Chen Chang	Ling Tung University	
Yi-Cheng Chung	Ling Tung University	
Managing Organizations in th	ne ''Projectized'' Way	
Emerald C Hwang	Wei-Yu Business Management Consult	ing
Research on Selecting the Site for Casinos by Using Brainstorming - Based on Examples in		
Taiwan		-
Vana Chana Chan	China University of Science and Techn	ology
Yung-Cheng Chen		

Session [J4]	16:50 – 18:00	Landmark 4 (7F)
Marketing		
Session Chair: Kalyan Prasad Agrawal	Chandragupt Institute (	of Management Patna

# Perception of Marketers on Internet Marketing in Malaysia: Study on Relationship between Communication, Transaction and Distribution Activities

Chai Lee Goi Curtin University

### Sustainable Development, Corporate Image, Customer Satisfaction, and Customer Loyalty -An Empirical Study of International Airlines

Shiou-Yu Chen	National Taiwan Ocean University
Ching-Fang Hsu	National Taiwan Ocean University

## Investigating Brand Strategy, Brand Experience, Customer Satisfaction, Customer Loyalty and Brand Performance - An Empirical Investigation of the Biotechnology Medical Beauty

Industry	
Shao-Yu Chuang	Taiwan Shofu University
Tung-Lai Hu	National Taipei University of Technology
Wen-Chueh Hsieh	Soochow University
Shu-Che Chi	National Taipei University of Technology
Cheng- Ying Chang	National Taipei University of Technology

#### The Study of Gift-giving and Social Exchange in Romantic Relationship Development

Shuo-Chun Chen	Soochow University
Yu-Chen Chen	Soochow University
Rong-An Shang	Soochow University
Avus Cheng-Yu Hou	Kun Shan University

Session [J5]		16:50 - 18:00	Landmark 5 (7F)
Other Articles			
Session Chair: Chorng-Sh	iuh Koong	National Taichung Univ	versity of Education
An Analysis Production E	fficiency and	Technology Acceptance of 1	Potato Cultivation
Montri Singhavara	Maejo	University	
Chanita Panmanee	Maejo	University	
Study on Chinese Investm	ent Envirome	ent with IDP Approach	
Lili Dong	Beijing	Foreign Studies University	
Time Pressure Increases H	Iealthcare Qu	ality Variation but not Me	an Quality Level
Ching-I Teng	Chang	Gung University	
Chia-Yu Chou	Chang	Gung University	
TBB Performance Testing	Tool for Mul	ti-Core Embedded Softwar	re
Chorng-Shiuh Koong	Nation	al Taichung University	
Hung-Jui Lai	Nation	al Taichung University	
Chihhsiong Shih	Tungha	ai University	
Pao-Ann Hsiung	Nation	al Chung Cheng University	
Chih-Hung Chang	Hsiupi	ng Institute of Technology	
Nien-Lin Hsueh	Feng C	hia University	
Chao-Tung Yang	Tungha	ai University	
William C. Chu	Tungha	ai University	

### [PO] POSTER Session

## Exploring Marketing Strategies of Online Shopping Customers' Life Cycle for Experience Goods

Ren-Chuen Tzou Chinese Culture University

#### **Business Key Success Factors in Mainland China**

Chin Ting	National Taiwan Normal University
Hung-Chen Huang	National Taiwan Normal University
Shih-Yu Chou	National Taiwan Normal University
Ya-Ping Wang	Chung Hua University

#### Service Industry Development Strategy in Taiwan

Ming-Cheng Lai	National Taipei College of Business
Ching-Chang Lee	National Taipei College of Business
Ching-Chiang Yeh	National Taipei College of Business
Yueh-Hsun Li	National Taipei College of Business

#### The Relationship among Social Capital, Export Market Orientation and Export Performance: A Study of Taiwanese Small and Medium-Sized Enterprises

Lei-Yu Wu	National Chengchi University
Chun-Ju Wang	Ming Chuan University
Kuo-Feng Huang	National Chengchi University

# A Study on Construcation of Internal Marketing in the Kindergarten in Taiwan

# The Development of Contemporary Art Market Professionals to Discuss the Cultivation of the Taiwan's Market

Ching-Hsuan Wu Chia Nan University of Pharmacy & Science	Ching-Hsuan Wu	Chia Nan University of Pharmacy & Science
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#### CSR Initiatives and Consumer Evaluations - The Moderating Effect of Psychological Distance

Yuan-Shuh Lii	Feng Chia University
Erin Sy	Feng Chia University

Optimal Pricing for Hybrid Pr	oduction Systems with Substitutable Demand
Yeu-Shiang Huang	National Cheng Kung University
Pi-He Chen	National Cheng Kung University
Ungrading or Discount? The Is	nnast of Salas Frames on Consumers' Deletive Droferences
Hsin-Hsien Liu	npact of Sales Frames on Consumers' Relative Preferences
	National University of Kaohsiung
Yu-Yeh Chiu	Ching Yun University
Who is More Credible, Celebri	ties or Victims? Physical Attractiveness as a Moderator
Chia-Ching Tsai	National Yunlin University of Science and Technology
Evaluating the Model of Custor	mer Perceived Service Quality and Satisfaction: A Metatheory
Approach	
Ting-Yueh Chang	Southern Taiwan University
6	closure and Popularity on Readers' Evaluations
Li-Shia Huang	Fu-Jen Catholic University
Huai-Ken Tsai	Fu-Jen Catholic University
A Framework and Propositions	s for Managing the Co-Production Process
Li-Wei Wu	Tunghai University
Chung-Yu Wang	National Kaohsiung University of Applied Sciences
Foreign Bank Participation. M	arket Concentration, Competition and Banking Performance -
An Empirical Study of Asian E	
Ting-Kun Liu	Chaoyang University of Technology
A Study of Darformance Mark	eting Expense, Market Share: Evidence from Taiwan
Biotechnology Industry	eting Expense, Market Share. Evidence from Tarwan
Chen Yin Kuo	Dung Fang Design University
	Dung Fang Design University
The Performance of Prediction	Model for Financial Distress
Jun-Biao Lin	National Kaohsiung First University of Science and Technology
Mei-Yueh Huang	Lunghwa University of Science and Technology
Mei-Chen Chen	National Kaohsiung First University of Science and Technology

#### The Power of Momentum Effect in the Individual Stock Options

Jun-Biao Lin	National Kaohsiung First University of Science and Technology
Mei-Yueh Huang	Lunghwa University of Science and Technology

#### Using Genetic Algorithms and Artificial Neural Networks in Forecasting the Price of Polaris Taiwan Top 50 Tracker Fund

Jun-Biao Lin	National Kaohsiung First University of Science and Technology
Mei-Yueh Huang	Lunghwa University of Science and Technology
Yi-Ting Lin	National Kaohsiung First University of Science and Technology

#### **Ownership Structure, Stock Market Liquidity and Firm Value in China**

Jun-Biao Lin	National Kaohsiung First University of Science and Technology
Mei-Yueh Huang	Lunghwa University of Science and Technology
Shun-Feng Hsieh	National Kaohsiung First University of Science and Technology
Lin-Jin Chiu	National Kaohsiung First University of Science and Technology

#### **Risk Transmitting Analysis of CDO Squared**

Po-Cheng Wu	Kainan University
Cheng-Kun Kuo	National Taiwan University
Yu-Chen Lee	Kainan University

#### **Order Imbalance, Short-Term Performance and Long-Term Performance of SEOs**

Sue-Jane Chiang	Fu Jen Catholic University
Chang-Lin Yang	Fu Jen Catholic University
Rong-Hwa Huang	Fu Jen Catholic University
Kun-Ming Chang	Fu Jen Catholic University

The Revised Investor's Reinforcement Learning during the 2007-2009 Global Financial		
Turmoil		
Chih-Hsiang Chang	National University of Kaohsiung	

#### Does a Simplified Version of CAN SLIM Investment Strategy Benefit Naïve Investors?

John J. Cheh	University of Akron
Il-woon Kim	University of Akron
Jang-hyung Lee	Daegu University

# Investigating CPA Signature Regulation on Audit Reports: Perspectives from Supervisory and Judicial Authorities, Investors, and Audit Partners

Sin-Hui Yen	Tamkang University
Yu-Shan Chang	Tamkang University
Hui-Ling Chen	Tamkang University

# Financial Performance and Customer Service in a Shipping Industry of Emerged TaiwanMarketWen-Cheng LinNational Taipei College of Business

Wen-Cheng Lin	National Taipei College of Business
Wen-Shiow Hsu	Ching Yun University

#### **Building Business Assessment Model for Security Investment Trust Business**

Sue-Jane Chiang	Fu Jen Catholic University
Chang-Lin Yang	Fu Jen Catholic University
Rong-Hwa Huang	Fu Jen Catholic University
Chi-Tsung Tsai	Fu Jen Catholic University

#### Liquidity Creation, Financial Development and Economic Growth

Hsiao-Jung Chen	Southern Taiwan Univers	ity
		,

### Using the Autoregressive Conditional Duration Model to Analyze the Process of Default Contagion Heng-Chih Chou National Taiwan Ocean University

# A Research of the Interactive Relationship among the Price of Crude Oil, Copper, Nickel and Pulp

Mu-Fen Chao	Tamkang University
Chun-Hao Chu	Tamkang University

#### E-Group Learning in Higher Education Systems

Adam Marks	Embry-Riddle Aeronautical	University
riduin marks	Emory Reader reconducted	omversity

#### The Success Factors of On-Line Collaboration among Korean Manufacturing Companies

Sang-Kon Lee	Korea University of Technology and Education
Sung-Bong Cho	Korea University of Technology and Education
Ji-Yeon Lee	Inha University

#### Rough Set Theory: An Alternative Rule Induction Approach Based on Incremental Object

Chun-Che Huang	National Chi Nan University
Yu-Neng Fan	National Taiwan University
Horng-Fu Chuang	Da-Yeh University
Tzu-Liang (Bill) Tseng	The University of Texas at El Paso
Chih-Hua Hsu	National Chi Nan University

#### Investigating the Success of Knowledge Management Systems: An Empirical Study of IS Professional in Taiwan

Tarng-Yao Yang	Southern Taiwan University
Chen-Fen Huang	National United University
Mei-Hsiang Wang	Southern Taiwan University

# Understanding the Antecedents of Effective System Development Performance: The Importance of Expertise Coordination

Mei-Hsiang Wang	Southern Taiwan University
Shih-Che Lin	Southern Taiwan University

# An E-Business Diffusion Model: An Empirical Investigation of Web Functionalities and Parter Relationships

Hsiu Fen Lin	National Taiwan Ocean University
Chen Ya Wang	Lunghwa University of Science and Technology

# Understanding User Intention to Use Mobile Social Networking Sites: Utilitarian and Hedonic Value Perspectives

Kuan-Yu Lin	National Taiwan University of Science and Technology
Hsi-Peng Lu	National Taiwan University of Science and Technology

#### **Evolution of Information Systems Strategic Planning in Higher Education Institutions**

Wei-Lin Hsu	Tzu Chi College of Technology
Jhih-Ming Lai	Tzu Chi College of Technology

#### A Mobile Monument Guide System Based on Augmented Reality and Situated Learning

Yi Hsing Chang	Southern Taiwan University
Jen Ch'iang Liu	Southern Taiwan University

#### The Study of Semantic-Based Registration System Using Semantic Web and Jess

Le Hui Chen	National Defense University
Ting Shun Lin	National Defense University

#### An Evaluation of Dependence Intention on Implemented Phonetic Learning System

Hui-Jen Yang	National Chinyi University of Technology
Yun-Long Lay	National Chinyi University of Technology
Chern-Sheng Lin	Feng Chia University

# A Relative Influence of Service Quality and Relationship Quality on Customers' Loyality for Resturants

Hsi-Ying Hsieh	Far East University
Shang-Hui Li	Far East University

# Exploring Individuals' Loyalty towards Social Networking Sites from the Perspectives of Network Externality and Social Identification

Chao-Min Chiu	National Sun Yat-sen University
Hsiang-Lan Cheng	National Sun Yat-sen University
Chieh-Fan Chen	Kaohsiung Municipal United Hospital

#### The Effect of Interfirm Co-Development Competency on E-Service Product and Process Innovations through Technology Integration Mechanisms

Hung-Tai Tsou	Ming Dao University
Hsuan-Yu Hsu	National Central University

# Exploring Customer's Need Attributes for Experience-Oriented Service Functions: An Empirical Study on DTV in Taiwan

Hueiju Yu	Chinese Culture University
Hsien-Tang Ko	Institute for Information Industry

### Innovation Strategy as a Mediator among Social Networks, Innovative Culture, and Technological Capability - An Empirical Study of the ICT Industry in Taiwan

Shih-Chien Chien	Shu-Te University
Su-Li Lin	Shu-Te University
Shih-Shen Chen	Shu-Te University

# Changing Supplier Functions in Industry Life Cycle: The Case of WLCSP, TFT-LCD, and STN-LCD

Min-Sun Wuang	Fu Jen Catholic University
Tung-I Tsai	Shu-Te University
Rong-Hwa Huang	Fu Jen Catholic University
Chang-Lin Yang	Fu Jen Catholic University

#### Applying TRIZ Method to Product Improvement and Design of a Wireless Headphone

Shu-Jen Hu	Lunghwa University of Science and Technology
Shu-Han Chuang	Lunghwa University of Science and Technology
Ru-Ping Peng	Lunghwa University of Science and Technology
Ching-Shu Chuang	Lunghwa University of Science and Technology

#### The Effectiveness for E-Learning Materials Designers

Hsing-Yu Hou	Transworld University

# Perceptions of E-Learning and Placement Evaluation of Abilities among Auditors beforeImplementation of E-Learning - A Case Study on an International Accounting Firm in TaiwanKai-Wen ChengNational Kaohsiung University of Hospitality and Tourisum

### Improving Innovative Capabilities of Taiwan's SMEs with University-Industry Research Partnerships

Wen-Shiow Hsu	Ching Yun University
Wen-Cheng Lin	National Taipei College of Business
Shu-Ming Tsaur	Ching Yun University

#### A Social Exchange Perspective on the Determinants of Knowledge Sharing: A Multi-Level Analysis Wei-Li Wu Ching Yun University

### The Relationship between Logistics Services Innovation and Competitive Advantage, Business Performance: An Empirical Study of Third Party Logistics Providers

Chien-Yun Yuan	Chihlee Institute of Technology
Liang-Jin Lin	Chihlee Institute of Technology

# A Generalized Discrete Singular Fuzzy Model with the Blending Multiple Difference MatricesChih-Peng HuangLing Tung University

Competency Analysis with DEA and DBN: The Case Study of Higher Education in Taiwan		
Han-Ying Kao	National Dong Hwa University	
Chia-Hui Huang	National Taipei College of Business	
·	evelopment of Click-and-Mortar Business Model	
Jung Chi Pai	Takming University of Science and Technology	
Impacts of Transactional and Transformational Leadership on Project Quality Performance		
Li-Ren Yang	Tamkang University	
-	ulative Repair Cost Limit for a Two-Unit System under Failure	
Rate Interaction between Units		
Min-Tsai Lai	Southern Taiwan University	
Modeling and Analysis of a Closed-Loop Supply Chain		
Jen-Ming Chen	National Central University	
Chia-I Chang	National Central University	
Ben Wang	Florida State University	
Ya-Hui Lin	Asia-Pacific Institute of Creativity	
Establishment of Modified Per	formance Evaluation Matrix for Quality Improvement Tools	
Shun-Hsing Chen	Yu-Da University	
Study on Constructing a Web-I	Based Supplier Selection System	
Tse-Chieh Lin	Lunghwa University of Science and Technology	
Chien-Yi Huang	Lunghwa University of Science and Technology	
Hsu-Hwa Chang	National Taipei College of Business	
nisu niwu chung	National Talper Conege of Dusiness	
The Research on the C2C Enterprises' Selection of the Third Party Logistics Based on the		
SVM-AHP Mixed Method		
Dechun Huang	Hohai University	
Jianqiao Lin	Hohai University	

### Exploring Critical Success Factors for Web Shopping Platform Operation Using the Kano Model

Chang-Lin Yang	Fu Jen Catholic University
Sue-Jane Chiang	Fu Jen Catholic University
Rong-Hwa Huang	Fu Jen Catholic University
Yung-Hsien Huang	Fu Jen Catholic University

### Artificial Chromosomes Structure in Sub-Population Genetic Algorithms for Two-Objective Flowshop Scheduling Problems

Yen-Wen Wang	Ching-Yun University
Chen-Hao Liu	Kai-Nan University

### An Alternative Approach for Measuring Process Performance Based on the Third Generation Capability Index

Chien-Wei Wu	National Taiwan University of Science and Technology
Mou-Yuan Liao	Yuanpei University
Y. C. Chang	Ching Yun University

# Improved Confidence Interval Bounds for Process Incapability with the Contamination of Measurement Errors

Mou-Yuan Liao	Yuanpei University
Chien-Wei Wu	National Taiwan University of Science and Technology
Chien-Hui Yang	Yuanpei University
Chien-Hsin Yang	Overseas Chinese Institute of Technology

# A Multi-Stage Inventory Model for Multiple Suppliers with Unequal Order Quantity Allocation

Shu-Chin Chang	Chung Yuan Christian University
Ching-Ter Chang	Chang Gung University

#### Two-Phase Artificial Immune System for Multi-Objective Flowshop Scheduling Problems

Chen-Hao Liu	Kai-Nan University
Yen-Wen Wang	Ching-Yun University

Minimizing the Total Completion Time for the Wafer Fabrication Photolithography Area		
Scheduling Problem		
Chun-Ying Huang	Ching Yun University	
Tsung-Ying Yu	National Immigration Agency Frontier Affairs Battalion	
Tzu-Yun Chang	Ching Yun University	
Multi-Process Performance An	alysis Based on CPK for Asymmetric Tolerances	
Y. C. Chang	Ching Yun University	
Chien-Wei Wu	National Taiwan University of Science and Technology	
Application of TRIZ to Solve the	he Contractions of DFMA Guidelines	
Chi-Wei Lin	Feng Chia University	
Sih-Sian Wu	Feng Chia University	
A New Performance Measure to Manufacturing Cell Formation Problems		
Tai-Hsi Wu	National Taipei University	
Jinn-Yi Yeh	National Chiayi University	
Chin-Chih Chang	Jen-Teh Junior College of Medicine, Nursing and Management	
An Affecting Factors Study of the Introduction of the RFID on the Freight Monitoring System		
Hsien-Ming Chiu	Tamkang University	
The Inference of Leader-Meml	per Exchange on Job Performance of University Librarians by	
Moderator of Job Autonomy		
Yu-Ping Peng	Chung Yu Institute of Technology, Fu Jen Catholic University	
Predicting HR Job Performance in Computing Environment: IT Competencies, HR		
Competencies, and HR Roles		
Hung-Yue Suen	National Cheng Chi University	
Hsiang-En Hsiao	National Cheng Chi University	
Eugenia Y. Huang	National Cheng Chi University	
Culturally-Weighted Leadership in Chinese Business		
Meiling Wong	National Chinyi University of Technology	
Chung-Han Chan	National Chinyi University of Technology	

Application of Information Hiding Technique to Biological Gene Sequences		
Tzu-Chuen Lu	Chaoyang University of Technology	
Siang-Ru Liao	Chaoyang University of Technology	
A Fuzzy Analytic Network Proce	ess Approach to Determining Prospective Business Strategy in	
China: A Case Study for Multina	ational Biotech Pharmaceutical Enterprises	
Yun-Huei Lee	Tamkang University	
Developing an Online Problem -	Based Learning Model for Engineering Education	
Sang-Kon Lee	Korea University of Technology and Education	
Ji-Yeon Lee	Inha University	
A Study on the Customer Value	of Social Interaction Platforms	
Yu-Ling Lin	National Chin-Yi University of Technology	
Ya-Ting Yang	National Chin-Yi University of Technology	
User Values in Instant Messenge	er	
Yu-Ling Lin	National Chin-Yi University of Technology	
Sheng-Kai Lin	National Chin-Yi University of Technology	
Assess the Impact of Software R	isk for Selecting the Software Development Processes	
Rung-Ching Chen	Chaoyang University of Technology	
Yen-Chun Liu	Chaoyang University of Technology	
Jeng-Feng Yang	ChungChou Institute of Technology	
Personality Traits and Relations	hip Attributes in Online Communities	
Ying-Wei Shih	National Changhua University of Education	
Hsien-Chang Huang	National Changhua University of Education	
Tzung-I Tang	National Chengchi University	
An Analytic Hierarchy Process A	Approach for Identifying and Ranking Critical Factors of	
Student Nurse Service in Clinics		
H. Y. Kuo	Fu Jen Catholic University	
Zhen-Guo Che	National Chiao Tung University	
H. S. Wang	National Taipei University of Technology	
Z. H. Che	National Taipei University of Technology	

#### Nursing Home Evaluation by Using Analytic Hierarchy Process

H. Y. Kuo	Fu Jen Catholic University
Tzu-An Chiang	National Taipei College of Business
Zhen-Guo Che	National Chiao Tung University
Z. H. Che	National Taipei University of Technology

### A Survey on Service Quality of Taiwan High Speed Rail and Domestic Flights among Passengers Traveling between Taipei and Kaohsiung

Han Yin Cheng	De Lin Institute of Technology

#### Efficient Dynamic Election Mechanisms in Cloud Computing Environment

Mao-Lun Chiang	Chaoyang University of Technology
Chuan-Bi Lin	Chaoyang University of Technology
Yen-Ru Chen	Chaoyang University of Technology
Yun-Cheng Chang	Chaoyang University of Technology

#### **Design of Dispatching Schemes and Queues for Cloud Computing**

Chuan-Bi Lin	Chaoyang University of Technology
Mao-Lun Chiang	Chaoyang University of Technology
Hsin-I Lee	Chaoyang University of Technology

#### What does Male-Female Think the Key Factor of a Good Website?

Hui-Jiun Hu Transworld University

### The Market Positioning Analysis of Hybrid Travel Agencies in Taiwan - An Application of Multidimensional Scaling

Yu-Min Wang	National Chi Nan University
Chun-Liang Hsiao	National Chi Nan University

#### (t, n) Convertible Threshold Ring Signature

Kuo-Chang Lee	Tzu Chi College of Technology
Tzonelih Hwang	National Cheng Kung University

#### **Digital Stream Signature with Error-Correcting Code**

Kuo-Chang Lee	Tzu Chi College of Technology
Tzonelih Hwang	National Cheng Kung University
Yi-Pei Hsieh	Tzu Chi College of Technology

#### Supply Chain Management using Rough Sets and Influence Diagrams

Chia-Hui Huang	National Taipei College of Business
Han-Ying Kao	National Dong Hwa University

# The Research of the Relationships between Learning Expectation and Learning Satisfaction from Business Visiting

Mei Hua Chen	National Changhua University of Education
Chiou Lan Chien	Tainan University of Technology
Shang Hui Li	Far East University
Hsi Ying Hsieh	Far East University

# A Study of Potential Managers in the Hospitality Industries Conceptualize with Regard to Ethical Dilemmas

Shang-Hui Li	Far East University
Bryan-H. Chen	National Changhua University of Education

## **International Symposium on Finance and Accounting 2011**

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# **International Symposium on Finance and Accounting**

## (ISFA 2011)

Tuesday, July 05, 2011		
Session [A5]	08:20 - 10:00	Landmark 5 (7F)
ISFA 1		
Session Chair: Shih-Wei Wu	National Taipei University	of Technology
(New) Regulation and its Effect Securities and Network Indust	ctiveness in Developed and Emerging tries	Economies: The Case of the
Anastassios Gentzoglanis	University of Sherbrooke	
Timing Ability of China Mutu	al Fund Investors	
Kaiguo Zhou	Sun Yat-Sen University	
Michael C. S. Wong	City University of Hong Kong	
Who are Loyal and Who are N Chih-Yung Wang Ya-Huei Chang Hsiang-Lin Cheng	Not? A Study on Firm-Bank Relations Ming Chuan University Ming Chuan University National Chung Cheng University	hip in Taiwan
Earnings Management, Stock	Performance, and Investors' Behavio	r
Fengyi Lin	National Taipei University of Techor	
Shih-Wei Wu	National Taipei University of Techor	llogy
The Survival Rate of Individu	als in the Taiwan Stock Market	
Edward H. Chow	National Chengchi University	
Chien-Wei Chang	National Chengchi University	
Yu-Chen Wei	National Kaohsiung First University	of Science and Technology
The Application of Public and Volatility and Portfolio Manag	Private Information to the Prediction gement	n of Abnormal Return,
Yang-Cheng Lu	Ming Chuan University	
Yu-Chen Wei	National Kaohsiung First University	of Science and Technology
Yi-Wei Lin	Ming Chuan University	
Application of Text Mining an	8 8	ant Information – The
Yang-Cheng Lu	Ming Chuan University	
Yu-Chen Wei	National Kaohsiung First University	of Science and Technology
Wan-Ju Liao	Ming Chuan University	
8 8	ce and Reporting Quality: Evidence f	from Taiwan
Ching-Chieh Lin	I-Shou University	
Chi-Yun Hua	Fu Jen Catholic University	

Chi-Yun HuaFu Jen Catholic UniversityWen-Hsiang LinI-Shou UniversityWen-Chih LeeNational Kaohsiung University of Applied Sciences

Session [E6] ISFA 2	16:50 – 18:00	Sukhumvit 1 (3F)
Session Chair: Omar Al Faroo	que University of New Engla	nd
Will China's Split Share Struc	ture Reform Mitigate Agency Problem	ms?
Tzu-Yun Tseng	Feng Chia University	
Whose Herding Moves the Price	ce?	
Shu-Fan Hsieh	National Kaohsiung First University	of Science and Technology
••••	e System: An Analysis of the impact	of Law and Culture in
Selected Studies		
Omar Al Farooque	University of New England	
Terrorism Insurance: A new cl	allenge of 21st Century.	
Mohammad Ayub Islam	University of Chittagong	
Mohammad Nayeem Abdullah	Independent University	
Asian Options with Credit Ris	ks: Pricing and Sensitivity Analysis	
Chueh-Yung Tsao	Chang Gung University	
Chao-Ching Liu	Chang Gung University	
Pecking Order Theory and Int	ernationalization	
Yi-Chein Chiang	Feng Chia university	
-	Feng Chia university	
Chuan-Hao Hsu		

	Wednesday, July 06, 2011	
Session [F6] ISFA 3	08:20 - 10:00	Sukhumvit 1 (3F)
Session Chair: Ali M. Kutan	Southern Illinois University	Edwardsville
Trading: Evidence from Taiwar Lee-Young Cheng	National Chung Cheng University	ds around Illegal Insider
Chong-Chuo Chang Dau-Yun Yi	Asia University National Chung Cheng University	
Yen-Hsien Lee Jin-Yan Huang	<b>Relationship between the Change in</b> Chung Yuan Christian University Chung Yuan Christian University	
The Effect of Trading Activities by Type of Investor on Market Returns and Volatility:Evidence from Emerging Index Futures MarketsWen-Hsiu KuoNational Taichung Institute of Technology		
Capital Structure Before and After the Asian Financial Crisis of 1997-1998: Evidence from the Construction Industry of Taiwan		
Audit Situational Factors and A	National Pingtung University of Scier cs, Expertise, Audit Experience, Frau Auditor Professional Skepticism	
Rita Anugerah Ria Nelly Sari Rina Mona Frostiana	Universitas Riau Universitas Riau Universitas Riau	
Firm Performance, CEO Tenur Indonesia	re and Corporate Governance Report	ing: Evidence from
Ria Nelly Sari Rita Anugerah Miranti Herly	Universitas Riau Universitas Riau Universitas Riau	
Different Sources of IPOs and Idiosyncratic Risk		
Jen-Sin Lee Chu-Yun Wei	I-Shou University I-Shou University	
Does Investor's Investment Rel Market	ly on Their Confidence or Trader? A l	Dyad Study in Futures
Suechin Yang Yahui Hsu	Tamkang University Ming Chuan University	
Chiayu Tu	Ming Chuan University	
Wenchang Fang	National Taipei University	

Session [H5] ISFA 4	13:20 – 15:00	Landmark 5 (7F)
Session Chair: Michal Jelinek	University of Economics in Pra	gue
Transfer Pricing Aspects of Cos	at Pooling	
Michal Jelinek	University of Economics in Prague	
Plan-Level and Firm-Level Attr	ributes and Employee's Contributions in 4	401(k) Plans
Hsuan-Chi Chen	University of New Mexico	
Christine W. Lai	National Taiwan Normal University	
Sheng-Ching Wu	Da-Yeh University	
Asymmetric Price Adjustments	for REITs in Asian/Pacific Markets	
Ming-Shann Tsai	National Chi-Nan University	
The Fair Value Information of I	Derivatives and Risk Exposure	
Chuang-Yuang Lin	National Taipei University	
Jun-Ting Chen	National Taipei University	
Cross-Listing Decision and Gov	vernance Environment: Empirical form In	iternational
Firm-Level Data		
Chao-Lung Lien	National Chi Nan university	
Chien-An Wang	National Chi Nan university	
The Impact of Corporate Diver	sification on the Long-Term Stock Return	of R&D Increase
Announcements		
Li-Yu Chen	Fo Guang University	
Shao-Chi Chang	National Cheng Kung University	
The Information Contents of th	e Volatility Index: The Case of the VKOS	PI
Doojin Ryu	Hankuk University of Foreign Studies	
Modeling the Mortgage of Prep	ayment Penalties	
Chih-Hsing Hung	Chaoyang University of Technology	
Po-Tsun Chen	Chaoyang University of Technology	
Po-Pu Shen	Chaoyang University of Technology	
Shyh-Weir Tzang	Asia Univeristy	

Session [I6] ISFA 5	15:20 – 16:30	Sukhumvit 1 (3F)
Session Chair: Yanjian Zhu	Zhejiang University	
Effects of Managerial Incentive	es and Corporate Governance on Affilia	ited Firm Cash Holdings
Ching-Chieh Tsai	National Taichung Institute of Technolo	gy
Market Expectations and Disci	retionary Accruals	
Chen-Hui Wu	National Dong Hwa University	
Li-Jin Huang	National Dong Hwa University	
Tax Reform and Ex-Dividend I	Day Investor Behavior: Evidence from a	0 0
Yun-Lan Tseng	National Pingtung Institute of Commerce	ce
Shing-Yang Hu	National Taiwan University	
Relative Performance among t	he Attractive Investment Strategies	
Yi Chein Chiang	Feng Chia University	
Yi Tzo Chung	Ling Tung University	
Tung Liang Liao	Feng Chia University	
Are Foreign Institutions More or Less Informed? Evidence from China's Stock Markets		
Yanjian Zhu	Zhejiang University	
The Role of Stock Bubbles on S Index	Stock Return Predictability: Evidence fr	om S&P Compositive
Kuangfu Cheng	LingTung University	

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Karen Wang, University of Technology SydneyJohn Chelliah, University of Technology SydneyChanida Kitvorametha, The University of New Castle

Presented on A1 Session, Tuesday, July 05, 2011 at 08:20~10:00

### Congratulations!

Recipients of the BAI2011 Best Paper Award

"The Influence of Lifestyles and Money Attitudes on Purchase Decisions: The Moderating Effects of Personal Values"

> Long-Yi Lin, Aletheia University Hsing-Yu Shih, Aletheia University

Presented on A2 Session, Tuesday, July 05, 2011 at 08:20~10:00

Congratulations!

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"How do Trust and Self-Efficacy Affect Member's Intention to Participate in Professional Virtual Communities and Knowledge Sharing Behavior?"

Chih-Jou Chen, National Penghu University of Science and Technology

Presented on B4 Session, Tuesday, July 05, 2011 at 10:20~12:00

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"Value Network Analysis and Configuration Within Turbulent Environments Using Simple Vector-Based Modeling Approaches"

Corinna Engelhardt-Nowitzki, Upper Austria University of Applied Sciences Markus Gerschberger, Upper Austria University of Applied Sciences Franz Staberhofer, Upper Austria University of Applied Sciences

Presented on B5 Session, Tuesday, July 05, 2011 at 10:20~12:00

### Congratulations!

## Recipients of the BAI2011 Best Paper Award

"The Impact of MIT - Smile Label on Perceived Quality, Perceived Risk and Purchase Intention"

Pi-Chuan Sun, Tatung UniversityWei-Miao Hsu, Tatung UniversityKuan-Cheng Wu, Tatung UniversityWan-Yu Hsu, Tatung University

Presented on B6 Session, Tuesday, July 05, 2011 at 10:20~12:00

### Congratulations!

### Recipients of the BAI2011 Best Paper Award

"Factors Influencing to Intention to buy Extension Brand: Study on Banking Services"

Yudi Sutarso, STIE Perbanas Surabaya Tetty Novianty, STIE Perbanas Surabaya Prameswari Putri Madukara, STIE Perbanas Surabaya

Presented on B6 Session, Tuesday, July 05, 2011 at 10:20~12:00

### Congratulations!

## Recipients of the BAI2011 Best Paper Award

"Asymmetric Volatility Transmission between Stock and Bond Markets in Korea"

Sang Hoon Kang, Pusan National University Hwan-Gue Cho, Pusan National University Sungkyun Park, Pusan National University Seong-Min Yoon, Pusan National University

Presented on D1 Session, Tuesday, July 05, 2011 at 15:20~16:30

### Congratulations!

### Recipients of the BAI2011 Best Paper Award

"Mainland China Students' Studying in Kinmen: Willingness and Antecedents, Construct Analysis and Scale Development"

Cheng Shih Lin, National Quemoy UniversityTsen I Kuo, National Quemoy UniversityLee Wen Chen, National Quemoy University

Presented on E1 Session, Tuesday, July 05, 2011 at 16:50~18:00

### Congratulations!

Recipients of the BAI2011 Best Paper Award

"The Relationships between Career Development Opportunities, Perceived Organizational Support, Felt Obligation, Affective Organizational Commitment and Turnover Intention of Academics in Malaysia: The Organizational Support Perspective"

Tek Yew Lew, Curtin University Sarawak Malaysia

Presented on E4 Session, Tuesday, July 05, 2011 at 16:50~18:00

### Congratulations!

### Recipients of the BAI2011 Best Paper Award

"A Comparative Analysis of Stereotypes and Communication Patterns of Older and Younger Workers in Thailand and the USA"

> Robert M. McCann, UCLA Anderson School of Management Shaughan A. Keaton, Louisiana State University

Presented on E4 Session, Tuesday, July 05, 2011 at 16:50~18:00

Congratulations ! Recipients of the BAI2011 Best Paper Award "Security Enhancement by Cipher-Based Authentication and Key Agreement in a Cloud Computing Environment" Kuo-Qin Yan, Chaoyang University of Technology Shu-Ching Wang, Chaoyang University of Technology Mao-Lun Chiang, Chaoyang University of Technology Shun-Sheng Wang, Chaoyang University of Technology

Szu-Hao Tsai, Chaoyang University of Technology

Presented on G2 Session, Wednesday, July 06, 2011 at 10:20~12:00

### Congratulations!

Recipients of the BAI2011 Best Paper Award

"Investigating the Relationship Selling Behaviors, Relationship Quality and Customer Loyalty - An Example of the Medical Device in Taiwan"

> Ming-Cheng Lai, National Taipei College of Business Feng-Sha Chou, National Taipei College of Business Yu- Jen Cheung, National Taipei College of Business

Presented on H2 Session, Wednesday, July 06, 2011 at 13:20~15:00

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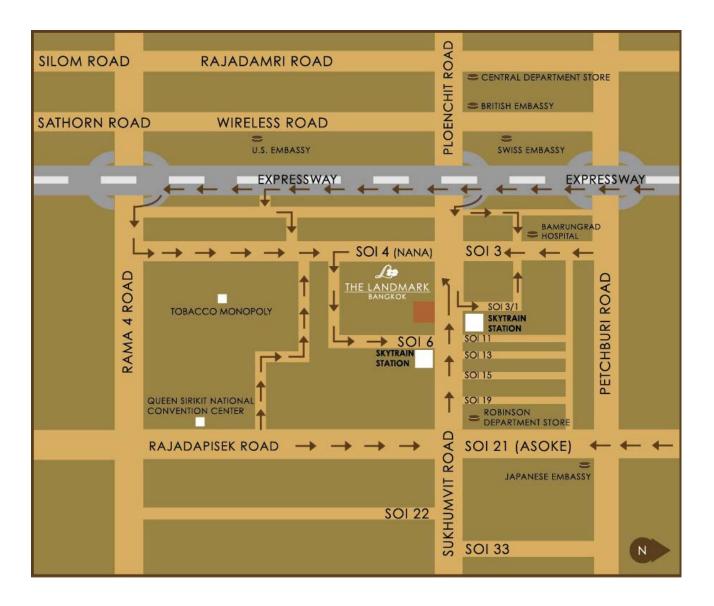
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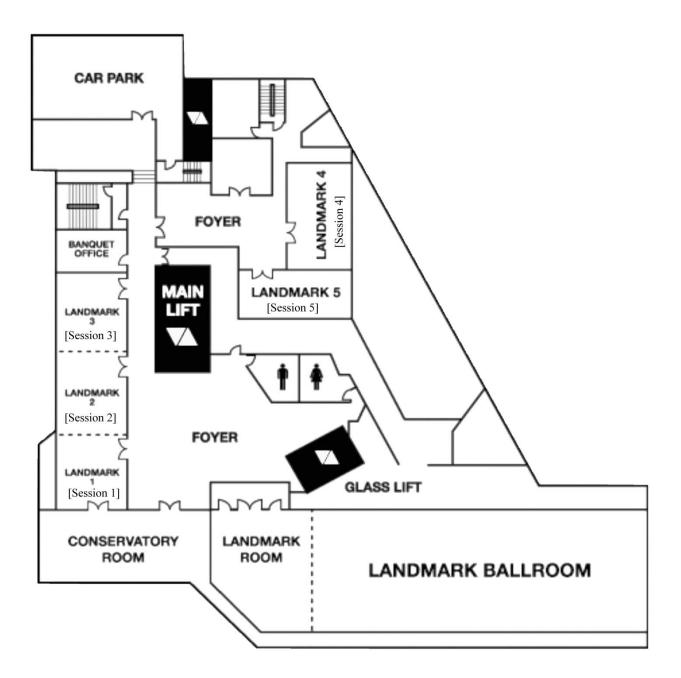
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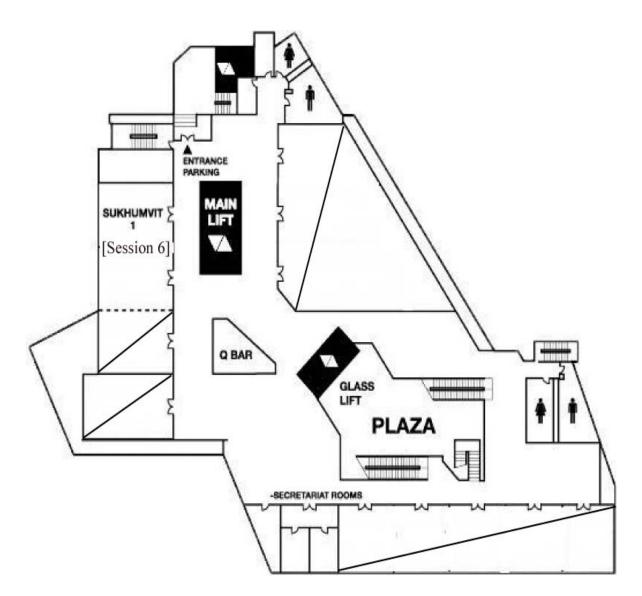
## Layout of Session 1~5

Level 7



# Layout of Session 6





# International Conference on Business And Information (BAI 2011)

# **Guide to Presenters and Session Chair**

- 1. Please be in the session 5 minutes before the schedule.
- 2. Session chair should divide the available time equally among all papers to be presented and announce the same to the paper authors and audience. Each paper should be presented within allotted sparing three minutes for discussion.
- 3. The papers having more than one author will not get any extra time for making their presentations.
- 4. Session chair should remind the speakers about the time limit three minute before the time he or she is expected to finish the presentation. If a speaker goes beyond the allotted time, session chair should remind her or him to close the presentation.

### Projector

During the conference, an LCD projector, screen and laptop (notebook) computer will be provided for each meeting room. Any additional equipment needed is at the discretion of the presenter, and it will be his or her responsibility to provide the extra equipment.

### **Conference Registration Desk**

The conference registration desk will be open from AM 8:00 to PM 18:00 July 5~6, 2011. Pre-conference registration will be open from PM 18:00 to PM 19:00 July 04, 2011.

### Lunch

Six tea breaks and two lunches are included in the conference registration fee. Lunch would be provided for registered (paid) participants only. The lunch time is 12:00-13:20.

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Chang, Hsu-Hwa	[PO]	Chen, Bryan-H.	[PO]
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Chang, In	[A3]	Chen, Cheng-Nan	[H4]
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Chang, Kun-Ming	[PO]	Chen, Chia-Yi	[G1]
Chang, Ming-Chung	[I1]	Chen, Chie-Bien	[C6]
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Chang, Shao-Chi	[H5]	Chen, Chien-Cheng	[E4]
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Chang, Shu-Chin	[PO]	Chen, Ching-I	[A6]
Chang, Ting-Yueh	[PO]	Chen, Ching-Tzu	[E4]
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Chang, Wei-Chung	[C5]	Chen, Chun-Chi	[A3]
Chang, Wei-Lung	[H3]	Chen, Hsiao-Jung	[PO]
Chang, Y. C.	[PO]	Chen, Hsiao-Ming	[C1]
Chang, Ya-Huei	[A5]	Chen, Hsuan-Chi	[H5]
Chang, Yen-Jia	[B2]	Chen, Huan-Tun	[E2]
Chang, Yi Chieh	[I4]	Chen, Hui-Ling	[PO]
Chang, Yi Hsing	[PO]	Chen, Jen-Ming	[PO]
Chang, Yun-Cheng	[PO]	Chen, Jung-Hsiung	[A1]
Chang, Yu-Shan	[PO]	Chen, Jun-Ting	[H5]
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Chao, Chih-Hsi	[F4]	Chen, Le Hui	[PO]
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Chao, Mu-Fen	[PO]	Chen, Li-Yu	[H5]
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Chen, Po-Tsun	[H5]	Cheung, Yu- Jen	[H2]
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Chen, Rung-Ching	[PO]	Chi, Shu-Che	[J4]
Chen, Shih-Jung	[H2]	Chi, Wen-Hisung	[E3]
Chen, Shih-Shen	[PO]	Chiang, Chiang Ming	[H6]
Chen, Shiou-Yu	[J4]	Chiang, Chih-Cheng	[G3]
Chen, Shun-Hsing	[PO]	Chiang, Hsiangtsai	[H1]
Chen, Shuo-Chun	[J4]	Chiang, Hsiu-Sen	[F5]
Chen, Shu-Yuan	[D5]	Chiang, Kuan-Ting	[F3]
Chen, Su-Wen	[G6]	Chiang, Mao-Lun	[G2]
Chen, Ting-Ying	[A6]	Chiang, Mao-Lun	[PO]
Chen, Tzu-Wei	[C1]	Chiang, Shu-Mei	[D1]
Chen, Wan-I	[C2]	Chiang, Sue-Jane	[PO]
Chen, Yen Cheng	[G6]	Chiang, Tzu-An	[PO]
Chen, Yen-Ru	[PO]	Chiang, Yi Chein	[[6]
Chen, Yi-Chen	[G1]	Chiang, Yi-Chein	[E6]
Chen, Ying-Hsun	[I4]	Chien, Charles	[F5]
Chen, Yi-Ying	[I2]	Chien, Chiou Lan	[PO]
Chen, Yu-Chen	[H2]	Chien, Lihsien	[B4]
Chen, Yu-Chen	[J4]	Chien, Shih-Chien	[PO]
Chen, Yu-Chuan	[PO]	Chiloane-Tsoka, Evelyn Germinah	[H6]
Chen, Yung-Cheng	[J3]	Chiou, Chyi-Lun	[B1]
Chen, Yun-Shan	[I5]	Chiu, Chao-Min	[PO]
Cheng, Arnold C S	[B1]	Chiu, Hsien-Ming	[PO]
Cheng, Han Yin	[PO]	Chiu, Lin-Jin	[PO]
Cheng, Hsiang-Lan	[PO]	Chiu, Ming Chia	[H3]
Cheng, Hsiang-Lin	[A5]	Chiu, Tzu-Cheng	[G2]
Cheng, Hsiang-Yuan	[B5]	Chiu, Yu-Yeh	[PO]
Cheng, Hsiu-Chuan	[A3]	Cho, Cho-Wai	[F4]
Cheng, Kai-Wen	[PO]	Cho, Hwan-Gue	[D1]
Cheng, Kuangfu	[I6]	Cho, Min-Te	[F3]
Cheng, Lee-Young	[F6]	Cho, Sung-Bong	[PO]
Cheng, Meng Yu	[H3]	Cho, Sung-Jin	[D1]

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Chou, Chia-Hung	[G3]	Cunha, Miguel Pina	[B3]
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Chou, Pei-Hsien	[E5]	Dias, Sara S.	[B2]
Chou, Sheng-Te	[F1]	Ding, May-Ching	[F5]
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Chow, Edward H.	[A5]	Dong, Lili	[J5]
Chu, Chun-Hao	[PO]	Donzé, Pierre-Yves	[D4]
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Chu, Yann-Fang	[A1]		
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Chuang, Shao-Yu	[F2]	F	
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Lasley, Geoffrey	[F5]	Leightner, Jonathan Edward	[H4]
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Lee, Jang-hyung	[PO]	Li, Shing-Han	[G3]
Lee, Jen-Sin	[F6]	Li, Tsung-Yen	[B2]
Lee, Ji-Yeon	[PO]	Li, Tung-Ying	[A3]
Lee, John Byong-Tek	[D1]	Li, Tung-Ying	[F5]
Lee, Kar Ling	[F3]	Li, Yueh-Hsun	[PO]
Lee, Kuo-Chang	[PO]	Liang, Jung-Hui	[H3]
Lee, Sang-Ho	[E5]	Liang, Shyi-Ching	[A3]
Lee, Sang-Kon	[PO]	Liang, Shyi-Ching	[F5]
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Lee, Tian-Shyug	[H2]	Liao, Chun-Hsiung	[D2]
Lee, Wen-Chi	[C3]	Liao, Lun-Hao	[A3]
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Lee, Woo-Taeck	[F1]	Liao, Mou-Yuan	[PO]
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Lee, Yu-Chen	[PO]	Liao, Tung Liang	[I6]
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Lin, Fengyi	[A5]	Lin, Xuan-Ping	[I2]
Lin, Hsiao Hsian	[E4]	Lin, Ya-Hui	[PO]
Lin, Hsin Mei	[A6]	Lin, Yaonan	[B3]
Lin, Hsiu Fen	[PO]	Lin, Yen-Ling	[B5]
Lin, Jianqiao	[PO]	Lin, Yi-Ting	[PO]
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Tsou, Hung-Tai	[PO]	Wang, Maju	[H1]
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Wu, Lei-Yu	[PO]	Yang, Ya-Ting	[PO]
Wu, Li-Wei	[PO]	Yeh, Chao-Hui	[B1]
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