From: eproofing@springernature.com To: alim@jju.edu.cn

Subject: Proofs for your article in International Journal of System Assurance Engineering and Management (1594)

Date: 2022/02/15

Article Title: Business boosting through sentiment analysis using Artificial Intelligence approach

DOI: 10.1007/s13198-021-01594-x

IJSA-D-21-00971R1

Dear Author,

We are pleased to inform you that your paper is nearing publication. You can help us facilitate quick and accurate publication by using our e.Proofing system. The system will show you an HTML version of the article that you can correct online. In addition, you can view/download a PDF version for your reference.

As you are reviewing the proofs, please keep in mind the following:

- This is the only set of proofs you will see prior to publication.
- Only errors introduced during production process or that directly compromise the scientific integrity of the paper may be corrected.
- · Any changes that contradict journal style will not be made.
- Any changes to scientific content (including figures) will require editorial review and approval.

Please check the author/editor names very carefully to ensure correct spelling, correct sequence of given and family names and that the given and family names have been correctly designated (NB the family name is highlighted in

Please submit your corrections within 2 working days and make sure you fill out your response to any AUTHOR QUERIES raised during typesetting. Without your response to these queries, we will not be able to continue with the processing of your article for Online Publication.

Your article proofs are available at:

https://eproofing.springer.com/ePj/index/Q6AEQ8TDXCa1gDUb-NEFqLM8-VCdR-aB50CXGxJNDcS5wSrhJ8ltN10K-<u>6JkI1XJqVee7bfnqdZXI_CQEZxBK6y4oelXt4hxgxfcBgi8cTI=</u>

The URL is valid only until your paper is published online. It is for proof purposes only and may not be used by third parties.

Should you encounter difficulties with the proofs, please contact me.

We welcome your comments and suggestions. Your feedback helps us to improve the system.

Thank you very much.

Sincerely yours,

Springer Nature Correction Team

ASV Lotus Business Park 720 & 721 Block 1 Pathari Road, Anna Salai Chennai, Tamilnadu India, Pincode 600 002

e-mail: spr_corrections3@springernature.com