

**CONCLUSION**  
**FINAL EXAM PRESENTATION OF THESIS**

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We the undersigned confirmed that on this day, Thursday, November 24, 2022 we have conducted the final exam presentation of Thesis:

20231009      Fadhillah Indra Budi

Thesis Title: ***The Role of E-WOM in the Theory of Planned Behavior of Customer Intention to Purchase Lubricant at Shell Petrol Station***

After reviewing during the Final Presentation in front of Examiner, we conclude that this Thesis Final Presentation is: \*)  **PASS.**

**NOT PASS.**

Note: \*) *please tick (V).*

Jakarta, Thursday, November 24, 2022



Prof. Dr. Wiwiek M. Daryanto, SE-  
Ak, MM, CMA  
Chairperson of Board Examiner



Dr. Amelia Naim Indrajaya,  
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Mentor



Prof. Ir. H. M. Roy Sembel, MBA, Ph.D,  
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