



Jakarta, December 14, 2022
Ref. No.:093/IPMI/AO/Thesis-S2/IX/22

To: Ir. Yulita Fairina Susanti, M.Sc, Ph.D
IPMI International Business School
Jl. Rawajati Timur I/1,
KalibataJakarta 12750

Dear ibu Ita,

We would like to invite you to be the Chairperson of Board Examiners committee, for the Thesis Final Examination that will be held on:

Day/Date : Wednesday, December 14, 2022
Time : 10.15 - 11.15
Venue : Room C, IPMI Business School
Examiner 1 / Faculty Advisor : Assoc Prof Dr Leonnard Ong, S.E, M.Com, CDM (Mentor 1)
Examiner 2 : Prof. Ir. Dedi Fardiaz, Ph.D (Mentor 2)
Examiner 3 : Dety Nurfadilah, B.Ifb., MBA (Examiner)

The student name of the Thesis is as follows:

Student ID	Name	Title
21221023	Iwan Heriyanto	<i>"The Value, Responsiveness, and Accessibility of Food Delivery Online Platform to Increase E-Satisfaction of Consumers at Pizza Hut Indonesia".</i>

Your responsibility will be as follows:

1. Open the examinations
2. Be an evaluator
3. Announce the completion (after discussion with other Examiners)
4. Submit the result to Academic Operations

Should you require more information or clarification, please do not hesitate to contact us at 021-797 8888.

Thank you for your kind attention.

Sincerely,

A handwritten signature in black ink, appearing to read 'Sidrotun Naim', with a stylized flourish at the end.

Sidrotun Naim, M.P.A., Ph.D
Director of Academic and Student Affairs