

**CONCLUSION**

**FINAL EXAM PRESENTATION OF THESIS**

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We the undersigned confirmed that on this day, Wednesday, December 14, 2022 we have conducted the final exam presentation of Thesis:

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| 21221023 | Iwan Heriyanto |
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Thesis Title: ***The Value,Responsiveness, and Accessibility of Food Delivery Online Platform to Increase E-Satisfaction of Consumers at Pizza Hut Indonesia*.**

After reviewing during the Final Presentation in front of Examiner, we conclude that this Thesis Final Presentation is: **\*) ( V ) PASS .**

**( ) NOT PASS.**

*Note:* ***\*) please tick (V).***

![Sebuah gambar berisi teks

Deskripsi dibuat secara otomatis]()Jakarta, Wednesday, December 14, 2022

Sebuah gambar berisi teks, papan tulis

Deskripsi dibuat secara otomatis

Sebuah gambar berisi panah

Deskripsi dibuat secara otomatis

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| Ir. Yulita Fairina Susanti, M.Sc, Ph.D  Chairperson of Board Examiner | Assoc Prof Dr Leonnard Ong, S.E, M.Com, CDM  Mentor 1 | Prof. Ir. Dedi Fardiaz, Ph.D  Mentor 2 | Dety Nurfadilah, B.Ifb., MBA  Examiner |