

**CONCLUSION**

**FINAL EXAM PRESENTATION OF THESIS**

**\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

We the undersigned confirmed that on this day, Wednesday, December 14, 2022 we have conducted the final exam presentation of Thesis:

|  |  |
| --- | --- |
| 21221023 | Iwan Heriyanto |
|  |  |

Thesis Title: ***The Value,Responsiveness, and Accessibility of Food Delivery Online Platform to Increase E-Satisfaction of Consumers at Pizza Hut Indonesia*.**

After reviewing during the Final Presentation in front of Examiner, we conclude that this Thesis Final Presentation is: **\*) ( V ) PASS .**

 **( ) NOT PASS.**

*Note:* ***\*) please tick (V).***

Jakarta, Wednesday, December 14, 2022





|  |  |  |  |
| --- | --- | --- | --- |
| Ir. Yulita Fairina Susanti, M.Sc, Ph.DChairperson of Board Examiner | Assoc Prof Dr Leonnard Ong, S.E, M.Com, CDMMentor 1 | Prof. Ir. Dedi Fardiaz, Ph.D Mentor 2 | Dety Nurfadilah, B.Ifb., MBAExaminer |