

**CONCLUSION**

**FINAL EXAM PRESENTATION OF THESIS**

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We the undersigned confirmed that on this day, Wednesday, December 14, 2022 we have conducted the final exam presentation of Thesis:

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| 20221005 | Huger Dhanu Anggoro |
|  |  |

Thesis Title: ***The Effect of Perceived Value, Service Quality, and Reputation to Customer Loyalty on Independent Automotive Workshop in DKI Jakarta: Trust as Moderator*.**

After reviewing during the Final Presentation in front of Examiner, we conclude that this Thesis Final Presentation is: **\*) ( V ) PASS .**

**( ) NOT PASS.**

*Note:* ***\*) please tick (V).***

![Sebuah gambar berisi teks

Deskripsi dibuat secara otomatis]()Jakarta, Wednesday, December 14, 2022

Sebuah gambar berisi teks

Deskripsi dibuat secara otomatis

![Sebuah gambar berisi panah

Deskripsi dibuat secara otomatis]()

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| Ir. Yulita Fairina Susanti, M.Sc, Ph.D  Chairperson of Board Examiner | Dr. Rima Agristina  Mentor 1 | Assoc Prof Dr Leonnard Ong, S.E, M.Com, CDM  Mentor 2 | Prof. Ir. Dedi Fardiaz, Ph.D  Examiner |